



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 20, 2020

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-150MR
20V-677

Subject: Electronic Control Center Circuit Board may Short

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIPLE E RV/WONDER/2019-2020

Mfr's Report Date: November 3, 2020

NHTSA Campaign Number: 20V-677

Components:

ELECTRICAL SYSTEM
EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

Potential Number of Units Affected: 143

Problem Description:

Triple E Recreational Vehicles (Triple E) is recalling certain 2019-2020 Wonder W24FTB, W24RTB, and W24MB motorhomes. The Multiplex G9 electronic control center can fail if excessive voltage is applied.

Consequence:

Excessive voltage can cause overheating, increasing the risk of a fire.

Remedy:

Triple E will notify owners, and dealers will install a protection module on the G9 system, free of charge. The recall is expected to begin in November 2020. Owners may contact Triple E customer service at 1-800-447-0343. Triple E's number for this recall is CA#9830-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Triple E's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement