



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 5, 2020

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC.  
13470 International Parkway  
Jacksonville, FL 32218

NEF-150JK  
20V-671

**Subject:** Possibly Recessed Middle Seat Belt Buckle

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/GLE580/2020  
MERCEDES-BENZ/AMG GLE53/2021  
MERCEDES-BENZ/AMG GLE63/2021  
MERCEDES-BENZ/GLE350/2020-2021  
MERCEDES-BENZ/GLE450/2020-2021

**Mfr's Report Date:** October 30, 2020

**NHTSA Campaign Number:** 20V-671

**Components:**

SEAT BELTS: REAR:BUCKLE ASSEMBLY

**Potential Number of Units Affected:** 55,326

**Problem Description:**

Mercedes-Benz AG USA, LLC. (MBUSA) is recalling certain 2021 AMG GLE53, AMG GLE63, 2020 GLE580, 2020-2021 GLE350 and GLE450 vehicles with 5 passenger seating. While buckling the seat belt, the middle seat belt buckle could be pushed down into the gap below the seat cushion. If the buckle can't be retrieved, the buckle latch will be inoperable and unable to restrain an occupant.

**Consequence:**

An unrestrained occupant has an increased risk of injury in the event of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will secure the middle seat belt buckle, free of charge. The recall is expected to begin December 29, 2020. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

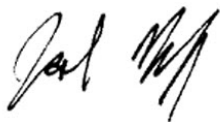
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement