



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

November 3, 2020



«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9822-1 20V669

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019, 2020 & 2021 Serenity, Unity & Wonder motorhomes manufactured between March 26, 2019 & October 10, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

An incorrect brass connector has been used on the propane connection to the flared connection of the Truma water heater fitting. The connector does not have the correct bevel to seal the water heater swivel fitting. The possibility of a LP leak at this brass connector and a spark could cause a fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please contact your selling dealer or a RV Service center to have the enclosed brass connector fitting installed. Have them follow the enclosed SOP (Standard Operating Procedure) to perform the Recall. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required. The time needed to perform the replacement is approximately 30 minutes. If you choose to have your selling dealer or a RV Service center perform the recall it will be performed at no charge to you.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9822-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Brass connector
1 SOP (Standard Operating Procedures)