



IMPORTANT SAFETY RECALL

November 3, 2020



«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9822-1 20V669

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019, 2020 & 2021 Serenity, Unity & Wonder motorhomes manufactured between March 26, 2019 & October 10, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

An incorrect brass connector has been used on the propane connection to the flared connection of the Truma water heater fitting. The connector does not have the correct bevel to seal the water heater swivel fitting. The possibility of a LP leak at this brass connector and a spark could cause a fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included SOP's (Standard Operating Procedure) to perform the recall. For reimbursement submit a warranty application form.

Labour to perform this Recall: 0.4 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line “Recall CA#9822-1”.

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

A handwritten signature in black ink that reads "Brad Wall". The signature is written in a cursive style with a large initial 'B'.

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 - Brass Fitting
2 - SOP's (Standard Operating Procedure) 03346 & 03349