

Part 573 Safety Recall Report

20V-669

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : OCT 29, 2020

NHTSA Recall No. : 20V-669

Manufacturer Recall No. : CA#9822-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 829

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2019-2020 SERENITY S24CB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The fitting does not seat correctly to the water heater fitting.

The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater.

The number units affected are 49

Production Dates : MAR 26, 2019 - JUN 30, 2020

Vehicle 2 : 2019-2021 UNITY U24MB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting.

The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater.

The number units affected are 200

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 3 : 2019-2021 UNITY U24RL

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting.

The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater.

The number units affected are 87

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 4 : 2019-2021 UNITY U24FX

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 79

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 5 : 2019-2021 UNITY U24CB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 42

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 6 : 2019-2021 UNITY U24IB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 44

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 7 : 2019-2021 UNITY U24TB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 151

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 8 : 2019-2021 WONDER W24FTB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 41

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 9 : 2019-2021 WONDER W24RTB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 73

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 10 : 2019-2021 WONDER W24RL

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 32

Production Dates : MAR 26, 2019 - OCT 10, 2020

Vehicle 11 : 2019-2021 WONDER W24MB

Descriptive Information : It was confirmed by the Vendor of the brass connector that the fitting ordered would not be appropriate for the way that it is being used in the propane connection to the flared connection of the Truma water heater fitting. The recalled units have the incorrect brass propane connector used on the propane supply line to the Truma water heater. The number units affected are 31

Production Dates : MAR 26, 2019 - OCT 10, 2020

Description of Noncompliance :

Description of the Noncompliance : An incorrect brass connector was being used on the propane connection to the flared connection of the Truma water heater fitting. The connector did not have the correct bevel to seal to the Truma water heater swivel fitting.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The possibility of a LP leak at this brass connector and possibly a spark could ignite causing a fire.

Description of the Cause : On March 26/2019 the brass fitting that was ordered was changed by the vendor and not conveyed to the purchasing dept. that a different fitting was being sent out for use.

Identification of Any Warning that can Occur : A possible smell of propane at the Truma water heater.

Involved Components :

Component Name : Brass Connector

Component Description : 1/2 FL x 3/8 FIP (short)

Component Part Number : 115-3268

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 13/2020 it was noted that an incorrect brass connector was being used in the propane connection to the flared connection of the Truma water heater. The Vendor indicated that brass connector was incorrect for the application that it was being used for.

Description of Remedy :

Description of Remedy Program : Dealers with Inventory will be sent an SOP (Standard Operating Procedure) and the correct brass connector (Part #115-3219) to replace the incorrect brass connector. Dealers will submit a warranty claim for reimbursement. Retail Owners will be provided the SOP & the correct brass connector. They will be advised to contact their selling dealer or an RV Service center to have the connector installed. The Retail Owner will be reimbursed or the Servicing center will be paid directly by Triple E RV. A Retail Owner or Servicing center will be reimbursed for costs incurred for repair prior to the recall notification.

How Remedy Component Differs from Recalled Component : The correct brass connector has the same threading but the thickness of bevel inside the fitting is different making the seating to the flared connection of the Truma water heater fitting a sealed connection.

Identify How/When Recall Condition was Corrected in Production : On October 13/2020 the correct brass fitting was ordered and installation took place in the production process. For units that had the incorrect fitting installed during the manufacturing process an in-house campaign was performed to replace with the correct fitting. Design dept. updated the propane drawings and the bill of materials was changed to reflect the new part & part #115-3219.

Recall Schedule :

Description of Recall Schedule : Notification to the Dealers is expected to occur mid November/2020. Mailing of Retail Owners notification is expected to occur mid November/2020.

Planned Dealer Notification Date : NOV 16, 2020 - NOV 27, 2020

Planned Owner Notification Date : NOV 16, 2020 - NOV 27, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported