



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 24, 2020

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-150MR
20V-669

Subject: Incorrect Connector Used On Propane Connection

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SERENITY/S24CB/2019-2020
TRIPLE E/UNITY/2019-2021
TRIPLE E RV/WONDER/2019-2021

Mfr's Report Date: October 29, 2020

NHTSA Campaign Number: 20V-669

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS:WATER HEATER

Potential Number of Units Affected: 832

Problem Description:

Triple E Recreational Vehicles (Triple E) is recalling certain 2019-2020 Serenity S24CB, 2019-2021 Unity U24MB, U24RL, U24FX, U24CB, U24IB, U24TB, and 2019-2021 Wonder W24FTB, W24RTB, W24RL, W24MB motorhomes. An incorrect brass connector was used on the propane connection to the flared connection of the Truma water heater fitting. The connector did not have the correct bevel to seal to the Truma water heater swivel fitting.

Consequence:

The wrong connector may cause a propane leak to occur, increasing the risk of a fire.

Remedy:

Triple E has notified owners, and dealers will replace the incorrect brass connector with the correct brass connector (part number 115-3219), free of charge. The recall began November 17, 2020. Owners may contact Triple E customer service at 1-800-447-0343. Triple E's number for this recall is CA#9822-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement