



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 3, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150DM
20V-668

Subject: Missing or Loose Bolts on Start/Stop Accumulator

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2019-2020
BUICK/ENCORE/2019-2020
BUICK/LACROSSE/2018-2019
CADILLAC/XT4/2019-2020
CADILLAC/XT6/2020
CHEVROLET/BLAZER/2019-2020
CHEVROLET/CRUZE/2018-2019
CHEVROLET/EQUINOX/2018-2020
CHEVROLET/MALIBU/2018
CHEVROLET/TRVERSE/2018-2020
GMC/ACADIA/2019-2020
GMC/TERRAIN/2018-2020

Mfr's Report Date: October 29, 2020

NHTSA Campaign Number: 20V-668

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 194,105

Problem Description:

General Motors LLC (GM) is recalling certain 2018-2019 Chevrolet Cruze and Buick LaCrosse, 2018-2020 Chevrolet Equinox, Chevrolet Traverse and GMC Terrain, 2018 Chevrolet Malibu, 2019-2020 Buick Encore, Buick Enclave, Cadillac XT4, Chevrolet Blazer and GMC Acadia, and 2020 Cadillac XT6 vehicles. The start/stop accumulator endcap may have missing or loose bolts.

Consequence:

Missing bolts on the start-stop accumulator endcap could result in a transmission oil leak and may progress to a loss of propulsion, increasing the risk of a crash. A transmission fluid leak in the presence of an ignition source may increase the risk of fire.

Remedy:

GM will notify owners, and dealers will inspect the start-stop transmission accumulator and replace it if any bolts are missing, free of charge. The recall is expected to begin December 14, 2020. Owners may contact GMC customer service at 1-888-988-7267, Buick Customer service at 1-800-955-9007, Chevrolet customer service at 1-800-222-1020 or Cadillac customer service at 1-800-458-8006. GM's number for this recall is N202313440.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement