







Safety Recall: 20V-667 December 28, 2020

## **IMPORTANT SAFETY RECALL**

## This Notice Applies to Your Recreational Vehicle

## Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exits in certain 2020 and 2021 Alante, Vision, Vision XL, Precept and Precept Prestige motorhomes built on a Ford F-53 Chassis.

Reason for this recall	The engine covers installed on some F-53 chassis do not contain appropriate insulation. Under certain operation conditions, and without the insulation material, the interior surface temperatures could exceed desirable levels, exposing occupants to unreasonable risk of injury.
Recall Remedy	Addition of an insulation insert to provide the appropriate protection to occupants. The recall remedy is free of charge and will take approximately 2 hours to complete.
What we need you to do	Please contact your Dealer to set an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Compliance Management Jayco Motorized Products