From: Broadcast Messaging System

To: DL-BMS Message Monitors

Subject: BMW Recall 20V-xxx: Fuel Injectors

Date: Thursday, October 29, 2020 9:44:14 AM

Publish Date: October 29, 2020 From: Technical Service Expiration Date: November 11, 2020

DCSnet Message Urgent



Subject: BMW Recall 20V-xxx: Fuel Injectors

Today's Update:

As of October 29, 2020, this Delivery Stop has been upgraded to a Recall.

Please review the attachments for more details.

The bulletin will be updated when additional information becomes available.

Message from October 23, 2020:

Title: Delivery Stop - Check Injectors Decoupling Element

BMW AG has issued a Delivery Stop (effective October 23, 2020) on a small number of Model Year 2020 - 2021 BMW vehicles that were produced between March 17, 2020 – October 14, 2020.

Sincerely, Technical Service

Attachments:

B130620 Recall Notice[8216908a].pdf

B130620 REV01[82169089].pdf

B130620 2020-BMW-MY2020-2021-M2-M4-FuelInjectors-FAQ-(29Oct2020)

[82169088].pdf B130620 Recall Notice[8216908a].pdf

B130620 REV01[82169089].pdf

B130620 2020-BMW-MY2020-2021-M2-M4-FuelInjectors-FAQ-(29Oct2020)

[82169088].pdf

Recipients: BMW Passenger Cars, CC-All

BMW Passenger Cars, 56738, All Departments, All Personnel BMW Passenger Cars, 44235, All Departments, All Personnel RMW Passenger Cars, 44013, All Departments, All Personnel



SIB 13 06 20

RECALL 20V-XXX: FUEL INJECTORS

2020-10-29

This Service Information Bulletin (Revision 1) replaces SI B13 06 20 dated October 2020.

What's New (Specific text highlighted):

- Title change
- Upgraded to a recall
- · Situation has been updated
- Q&A added
- · Recall Notice added

MODEL

E-Series	Model Description	Production Date
F82	M4 Coupe	March 17, 2020
F87	M2 Coupe	June 23, 2020 – October 14, 2020

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective October 23, 2020) on a small number of Model Year 2020 - 2021 BMW vehicles that were produced between March 17, 2020 – October 14, 2020. As of October 29, 2020, this Delivery Stop has been upgraded to a Recall.

The fuel injectors may not have been assembled according to specifications. This could result in damage to the fuel rail and, over time, could lead to a fuel leak.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture_as_pdf B130620 Recall Notice.pdf

picture as pdf B130620 2020-BMW-MY2020-2021-M2-M4-FuelInjectors-FAQ-(29Oct2020).pdf

Attachment to B13 06 20 October 2020

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Fuel Injectors – B13 06 20

BMW AG has issued a Delivery Stop (effective October 23, 2020) on a small number of Model Year 2020 - 2021 BMW vehicles that were produced between March 17, 2020 – October 14, 2020.

As of October 29, 2020, this Delivery Stop has been upgraded to a Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 20V-xxx
Fuel Injectors
Model Year 2020-2021
BMW M2 Coupe / M4 Coupe
Issue Date: 10/29/2020
Last Update: 10/29/2020

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2020-2021 BMW M2 and M4 vehicles in the US, produced between March and October 2020, are potentially affected.

Q2. What is the specific issue?

The fuel injectors may not have been assembled according to specifications. This could result in damage to the fuel rail and, over time, could lead to a fuel leak.

Q3. Why are other models / vehicles not included in this Safety Recall?

The fuel injectors were assembled according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. <u>If you are not the only driver of this vehicle, please advise all other drivers of this important information</u>.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Safety Recall?

Letters will be mailed to owners in <u>November</u> via First Class mail to advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the repair performed. Owners can locate their nearest authorized BMW center at <u>www.bmwusa.com/dealer</u>. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at <u>www.bmwusa.com/myBMW</u>. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be repaired?

The fuel injectors and fuel rail will be inspected and, if necessary, replaced <u>for free</u> and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting owners to schedule an appointment with their authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.