OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-665

Manufacturer Name: Jayco, Inc.
Submission Date: OCT 29, 2020
NHTSA Recall No.: 20V-665
Manufacturer Recall No.: 9901526



Manufacturer Information:

Manufacturer Name: Jayco, Inc.

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Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

Population:

Number of potentially involved : NR Estimated percentage with defect : NR

Vehicle Information:

Vehicle 1: 2020-2021 Fifth Wheel Northpoint 387RDFS (LZ)

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Scope yet to be determined - Dexter to provide axle serial numbers to match to Jayco

Products. Dexter identified four lots of axles that contain the six failed axles reported.

- total of axles in the 4 lots is 236

Production Dates: OCT 16, 2019 - AUG 19, 2020

Description of Defect:

Description of the Defect: Dexter - D70 3500K axle - spindle weld failures, resulting in the wheel/spindle

assembly braking away from the axel tube.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Axle failure - increased risk of a crash

Description of the Cause: Less weld on the spindle/tube connection in the circumference that makes

contact with the U-bolts.

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: Axle

Component Description: D70 3500K rated

Component Part Number: 344398 Jayco part number

Supplier Identification:

Component Manufacturer

Name: Dexter Axle

Address: 2900 Industrial Parkway East

Elkhart INDIANA 46516

Country: United States

Chronology:

10-5-20 Incident reported to WIRC regarding 2021 Northpoint that experienced front axle failure 3 miles from Dealer. - Unit brought back to Jayco Factory Service and Dexter was on site next morning to inspect and changed both axles, leaf springs and equalizer Dexter and Jayco start investigation into situation and elevated to CPAC to continue investigation

10-7 CPAC reviewed investigation details and elevated to SSC recommending a recall. - CPAC reports 5 incidents of failure on the same axle

10-15 Jayco held meeting with Dexter to discuss axle serial #'s of reports of failure - Dexter reported one additional axle failure found in their records - making total of 6 failures

10-22 Safety Committee - reviewed all details and agreed that a Safety Recall was required.

Description of Remedy:

Description of Remedy Program: Dexter has acknowledged the issue and is determining the appropriate

method(s) to remedy the affected fifth wheels.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Jayco will release upon receipt of information from Dexter to finalize

scope and remedy and Parts availability, if required.

Planned Dealer Notification Date: DEC 28, 2020 - DEC 28, 2020

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Planned Owner Notification Date: DEC 28, 2020 - DEC 28, 2020

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573