



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 10, 2020

Ms. Larissa Stoffels
Exec Mgr, Vehicle Safety
Daimler Trucks North America LLC
4747 N. Channel Ave
Portland, OR 97217

NEF-150MR
20V-660

Subject: Steer Axle Spindle Nut Snap-Ring Installation

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/108SD/2021
FREIGHTLINER/114SD/2021
FREIGHTLINER/BUSINESS CLASS M2/2021
FREIGHTLINER/CASCADIA/2020-2021
WESTERN STAR/4700/2021
WESTERN STAR/4900/2021
WESTERN STAR/5700/2021

Mfr's Report Date: October 27, 2020

NHTSA Campaign Number: 20V-660

Components:

SUSPENSION:REAR:AXLE:SPINDLE

Potential Number of Units Affected: 1,411

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2020-2021 Freightliner Cascadia, 2021 Freightliner 108SD, 114SD and Business Class M2 and Western Star 4700, 4900 and 5700 vehicles. The steer axle spindle nut snap-ring locking feature may be incorrectly installed or missing from the left spindle nut at the spindle.

Consequence:

A missing or improperly installed locking snap ring can result in wheel-end failure and potentially a wheel-off/separation condition, increasing the risk of crash.

Remedy:

DTNA will notify owners, and dealers will inspect the hub cap plug, and reinstall or replace of the snap-ring as needed, free of charge. The recall is expect to begin December 24, 2020. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-866.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement