

Part 573 Safety Recall Report

20V-655

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 26, 2020

NHTSA Recall No. : 20V-655

Manufacturer Recall No. : 15-1245



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 69

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Cardinal Fifth Wheel - CAF319RKLE, CAF322RLLE, CAF335RLX, CAF345RLX, CAF352BHLE, CAF366DVLE, CAF370FLX, CAF370FLX-W, CAF379FLLE, CAF383BHLE, CAF390FBX, CAF390FBX-A, CAF402FKLE, CAF403FKLE-W, WCF336RLS

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : On October 13, 2020 the manufacturing plant contacted a number of dealers to have them inspect for this condition. The condition was found on vehicles manufactured from July 2020 through October 2020.

Cardinal	CAF319RKLE	2021	1
Cardinal	CAF322RLLE	2021	2
Cardinal	CAF322RLLE-W	2021	1
Cardinal	CAF335RLX	2021	2
Cardinal	CAF344SKX	2021	1
Cardinal	CAF345RLX	2021	3
Cardinal	CAF352BHLE	2021	4
Cardinal	CAF366DVLE	2021	10
Cardinal	CAF370FLX	2021	7
Cardinal	CAF370FLX-W	2021	2
Cardinal	CAF377MBLE	2021	8
Cardinal	CAF379FLLE	2021	2
Cardinal	CAF383BHLE	2021	1
Cardinal	CAF388RDLE	2021	1
Cardinal	CAF390FBX	2021	8
Cardinal	CAF390FBX-W	2021	1
Cardinal	CAF402FKLE	2021	5
Cardinal	CAF403FKLE-W	2021	1
Wildcat	WCF336RLS	2021	9
Grand Total			69

Production Dates : AUG 03, 2020 - OCT 09, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The furnace fresh air intake sleeve was too short and did not allow for the proper connection of the furnace to the exterior. This would allow furnace exhaust to enter the vehicle through the fresh air intake.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Furnace exhaust may enter the vehicle through the fresh air intake. This condition may lead to carbon monoxide (CO) poisoning, which may result in personal injury or death.

Description of the Cause : Manufacturing installed the incorrect fresh air intake sleeve

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 13, 2020, During a routine Corporate Quality Inspection it was found that the furnace fresh air intake sleeve was too short and did not allow for the proper connection of the furnace to the exterior. The same day, the Corporate Quality Inspector contacted Forest Rivers Office of Corporate Compliance ("OCC") and an investigation was started.

The same day, the manufacturing plant contacted a number of dealers to have them inspect for this condition. The condition was found on vehicles manufactured from July 2020 through October 2020.

Furnace exhaust may enter the vehicle through the fresh air intake. This condition may lead to carbon monoxide (CO) poisoning, which may result in personal injury or death.

On October 23, 2020 Forest Rivers Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer to ensure the correct length sleeve is installed to allow for proper connection on the furnace to the exterior. A Forest River authorized dealer or service center will need to perform the repairs.

What is the Forest River Customer Service Phone Number? 574-296-7700

How Remedy Component Differs from Recalled Component : The furnace will now have the right length of sleeve

Identify How/When Recall Condition was Corrected in Production : On October 13, 2020 The plant began installing the correct sleeve length for the furnace

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 02, 2020 - DEC 02, 2020

Planned Owner Notification Date : DEC 02, 2020 - DEC 02, 2020

* NR - Not Reported