

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 27, 2020

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS 20V-648

Subject: Fuel Rail Bolts May Loosen Allowing Fuel Leak

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/JETTA/2016-2018

Mfr's Report Date: October 21, 2020

NHTSA Campaign Number: 20V-648

Components:

FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM: FUEL RAIL

Potential Number of Units Affected: 218,192

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2016-2018 Jetta vehicles. The fuel rail bolts may become loose over time, allowing fuel to leak.

Consequence:

A fuel leak increases the risk of a fire.

Remedy:

The remedy is currently under development. The recall is expected to begin December 20, 2020. Owners may contact Volkswagen customer service at 1-888-241-2289. Volkswagen's number for this recall is 24Gi.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

