



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

December 18, 2020

IMPORTANT SAFETY RECALL



IMPORTANT!

- ❖ This is to inform you that your vehicle may contain a defect that could affect the safety of a person.
- ❖ Please be advised that your 2019-2021 Model Year FECZT (FE130), FEC7T (FE160) or FEC9T (FE180) truck referenced by VIN below is open for a safety recall related to insufficient tightening of the exhaust studs.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible. Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C10114 – Exhaust Studs
TRANSPORT CANADA SAFETY RECALL – 2020-492

VEHICLE IDENTIFICATION NUMBER – 4UZBWK1 

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the exhaust stud tightening process on certain 2019-2021 Model Year FECZT (FE130), FEC7T (FE160) and FEC9T (FE180) Mitsubishi Fuso trucks. On certain trucks, the exhaust pipe studs and nuts may not have been properly tightened. As a result, the exhaust pipe connection could loosen over time and create an exhaust leak in the engine compartment. An exhaust leak in the engine compartment could damage components and create the risk of a fire. If you hear any abnormal exhaust noise, or if any engine warning lamps turn on, Mitsubishi Fuso recommends that you should safely exit the roadway and shut the engine off.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN 4UZBWK1 

Owner of Record:

Owner/Address Correction:



REASON FOR CHANGE

- Truck Exported Truck Totalled Truck Scrapped/Out of Service
 Truck Stolen Truck Sold Owner Address Correction

Signature: _____

Date: ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

If you're searching for a Dealer or Parts and Service Center in your area, try the "Find a Dealer" link at: www.mitfuso.com

The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The exhaust studs will be tightened to the proper specification and any damage resulting from loose studs will be repaired. The scheduled time for repair is between approximately 1.5 hours.

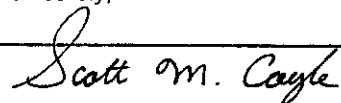
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance.

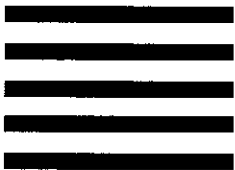
Sincerely,



Scott M. Coyle
Vice President, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 8 SWEDSBORO, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDSBORO NJ 08085-9917

