



June 28, 2021

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

This notice applies to your vehicle - VIN

mitsubishi FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

CUSTOMER
STREET
CITY, STATE ZIP

SAFETY RECALL NOTIFICATION – C10118 – Vacuum Pump NHTSA SAFETY RECALL – 20V645

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the vacuum pump on certain 2019-2021 Model Year FECZT, FEC7T and FEC9T Mitsubishi Fuso trucks. The purpose of this letter is to explain what the recall is about and to keep you informed of MFTA's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you another notification when the remedy is available

What is the problem?

On certain affected vehicles, the vacuum pump internal diaphragm may have been overheated by exhaust stud looseness remedied through Safety Recall C10114 (20V646). If the vehicle continues to be operated in this condition, the vacuum pump diaphragm could tear, causing a loss of vacuum. In the worst case, the vacuum loss could cause the power brake assist to become inoperative, resulting in extended braking distances and a crash without warning.

What should you do in the interim?

We appreciate your patience while we prepare the remedy. In the meantime, if the vacuum warning lamp illuminates, or the brake pedal become hard, please make an appointment with your authorized Mitsubishi Fuso dealer as soon as possible to have the vacuum system in your vehicle inspected and repaired, and if your vehicle remains open for the C10114 Exhaust Stud Safety Recall, please have that recall completed immediately.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN:

Owner of Record:

Owner/Address Correction:

If you're searching for a Dealer or
Parts and Service Center in your area,
try the "Find a Dealer" link at:

www.mitfuso.com

REASON FOR CHANGE

- | | | |
|---|---|--|
| <input type="checkbox"/> Truck Exported | <input type="checkbox"/> Truck Totalled | <input type="checkbox"/> Truck Scrapped/Out of Service |
| <input type="checkbox"/> Truck Stolen | <input type="checkbox"/> Truck Sold | <input type="checkbox"/> Owner Address Correction |

Signature: _____

Date: ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

What if you have other questions?

If you require further assistance, you may contact the Mitsubishi Fuso Customer Service at 1-877-711-0707.

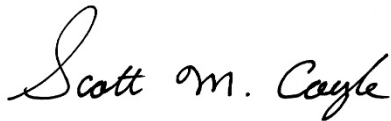
If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, you may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

What if you have previously paid for repairs to your vehicle for this condition?

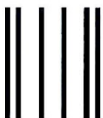
If you have previously paid for repairs to your vehicle for this condition prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Sincerely,



Scott M. Coyle
Vice President, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 8 SWEDESBORO NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDESBORO NJ 08085-9917

