

# Part 573 Safety Recall Report

# 20V-641

**Manufacturer Name :** Shyft Group

**Submission Date :** OCT 16, 2020

**NHTSA Recall No. :** 20V-641

**Manufacturer Recall No. :** 20-10



## Manufacturer Information :

**Manufacturer Name :** Shyft Group

**Address :** 1541 Reynolds Road  
Charlotte MI 48813

**Company phone :** 517-543-6400

## Population :

**Number of potentially involved :** 323

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2021-2021 Utilimaster Aeromaster

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** The recall population is based on final stage vehicles that are built on Ford E-450 series incomplete vehicles and equipped with Revision level H of Utilimaster's body mount bracket part number 22814461.

**Production Dates :** FEB 17, 2020 - OCT 14, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Body mount bracket may chafe the brake lines and rub through the brake lines.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** This could result in a loss of brakes which increases the risk of a crash.

**Description of the Cause :** Incorrect revision level of the body mount bracket was installed on the affected vehicles.

**Identification of Any Warning that can Occur :** The brake lines could rub through without warning.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On October 14, 2020, Utilimaster received 3 complaints from varying locations of brake lines having rubbed through on the affected vehicles. A stop ship was issued and all vehicles in Utilimaster's control were quarantined for inspection. On October 15, 2020, 323 vehicles were identified to be suspect and it was determined that a safety related defect may exist in those vehicles.

## Description of Remedy :

Description of Remedy Program : Utilimaster will provide inspection instructions for service providers to inspect the brake line and body mount brackets for adequate clearance. Depending on the revision level of body mount bracket installed on the vehicle, a new bracket may need to be installed. For this reason, service providers will need to contact Utilimaster after the vehicle is inspected in order to get a replacement bracket if needed. Vehicles subject to this recall are within their warranty period and any failure that has occurred would be covered under the terms of the vehicles warranty.

How Remedy Component Differs from Recalled Component : The correct revision level of the body mount bracket provides adequate clearance between it and the brake lines.

Identify How/When Recall Condition was Corrected in Production : A stop ship was issued on all affected units on October 14, 2020 to ensure vehicles released after this date were equipped with the correct body mount bracket.

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : OCT 16, 2020 - OCT 16, 2020

Planned Owner Notification Date : OCT 16, 2020 - OCT 16, 2020

\* NR - Not Reported