OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-633

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Submission Date: OCT 14, 2020 **NHTSA Recall No.:** 20V-633

Manufacturer Recall No.: See attached report



Manufacturer Information:

Manufacturer Name: Toyota Motor Engineering &

Manufacturing

Address: 6565 Headquarters Drive

Plano TX 75024

Company phone: 1-800-331-4331

Population:

Number of potentially involved : 3,121 Estimated percentage with defect : 5%

Vehicle Information:

Vehicle 1: 2020-2020 Toyota Highlander

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: (1) Although the involved vehicles are within the above production period range, not

all vehicles in this range were sold in the U.S.

(2) This issue only affects vehicles equipped with front seats of a certain design that were manufactured by a specific supplier on specific production lines and were affected by certain processing errors during a specific time period. Other Toyota or Lexus vehicles sold in the U.S. are not equipped with the front seats of this design that were affected by the aforementioned conditions. Note: Based on available production

records, Toyota estimates that at least 4.7% vehicles may contain this defect.

Production Dates: DEC 03, 2019 - AUG 24, 2020

Vehicle 2: 2020-2020 Toyota Highlander HV

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: (1) Although the involved vehicles are within the above production period range, not

all vehicles in this range were sold in the U.S.

(2) This issue only affects vehicles equipped with front seats of a certain design that were manufactured by a specific supplier on specific production lines and were affected by certain processing errors during a specific time period. Other Toyota or Lexus vehicles sold in the U.S. are not equipped with the front seats of this design that were affected by the aforementioned conditions. Note: Based on available production

records, Toyota estimates that at least 4.7% vehicles may contain this defect.

Production Dates: FEB 04, 2020 - AUG 24, 2020

Description of Defect:

Description of the Defect: The subject vehicles are equipped with driver and front passenger seats that

contain seat-mounted side air bags that are covered by a trim cover. These covers are designed to tear during deployment of the seat-mounted side air bag. Due to certain processing errors in the seat trim cover installation process

at a supplier, there is a possibility that one or both of the front seats

(subsequently installed in the subject vehicles) were not equipped with the correct trim cover. In this condition, the cover could prevent the seat-mounted side air bag from deploying properly when the air bags are commanded to

deploy, increasing the risk of injury in the event of a crash.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Due to certain processing errors in the seat trim cover installation process at

a supplier, there is a possibility that one or both of the front seats

(subsequently installed in the subject vehicles) were not equipped with the correct trim cover. In this condition, the cover could prevent the seatmounted side air bag from deploying properly when the air bags are commanded to deploy, increasing the risk of injury in the event of a crash.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: Seat Assy, Fr LH

Component Description: Driver Front Seat Assembly

Component Part Number: 71200-0E660

Component Name 2: Seat Assy, Fr LH

Component Description: Driver Front Seat Assembly

Component Part Number: 71200-0E680

Component Name 3: Seat Assy, Fr LH

Component Description: Driver Front Seat Assembly

Component Part Number: 71200-0E690

Component Name 4: Seat Assy, Fr LH

Component Description: Driver Front Seat Assembly

Component Part Number: 71200-0E740

Component Name 5: Seat Assy, Fr LH

Component Description: Driver Front Seat Assembly

Component Part Number: 71200-0E860

Component Name 6: Seat Assy, Fr RH

Component Description: Passenger Front Seat Assembly

Component Part Number: 71100-0E520

Component Name 7: Seat Assy, Fr RH

Component Description: Passenger Front Seat Assembly

Component Part Number: 71100-0E530

Component Name 8: Seat Assy, Fr RH

Component Description: Passenger Front Seat Assembly

Component Part Number: 71100-0E540

Component Name 9: Seat Assy, Fr RH

Component Description: Passenger Front Seat Assembly

Component Part Number: 71100-0E650

Component Name 10: Seat Assy, Fr RH

Component Description: Passenger Front Seat Assembly

Component Part Number: 71100-0E660

Supplier Identification:

Component Manufacturer

Name: Toyota Boshoku America Address: 1360 Dolwick Dr, Unit 125

Erlanger KENTUCKY 41018

Country: United States

Chronology:

Please see the attached Part 573 Defect Information Report for the full chronology.

Description of Remedy:

Description of Remedy Program: For all involved vehicles, Toyota dealers will inspect the trim covers

installed on the front seats and replace any incorrectly installed trim covers with correct one(s) if necessary. As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

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How Remedy Component Differs NR from Recalled Component :

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Notifications to owners of the affected vehicles will occur by December

13, 2020. A copy of the draft owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent by October 14, 2020. Copies of dealer communications will be submitted as

they are issued.

Planned Dealer Notification Date: OCT 14, 2020 - OCT 14, 2020 Planned Owner Notification Date: DEC 13, 2020 - DEC 13, 2020

* NR - Not Reported