

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 28, 2020

Ms. Melanie Lefebvre Bombardier Recreational Products Inc. 726 St-Joseph Street Valcourt (Quebec), Canada JOE 2L0 NEF-150DM

20V-632

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Front Wheels May Detach

Dear Ms. Lefebyre:

This letter serves to acknowledge Bombardier Recreational Products Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CAN-AM/RYKER/2020

Mfr's Report Date: October 14, 2020

NHTSA Campaign Number: 20V-632

Components:

WHEELS

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 6.866

Problem Description:

Bombardier Recreational Products Inc. (Bombardier) is recalling certain 2020 Can-Am Ryker motorcycles. The front wheels may have been improperly installed, possibly resulting in their separation from the motorcycle.

Consequence:

Improper installation can allow the front wheel to separate from the motorcycle, increasing the risk of a crash.

Remedy:

Bombardier will notify owners, and dealers will check the tightness of the front wheel and reinstall the red locking clip. The recall is expected to begin November 2, 2020. Owners may contact Bombardier customer service at 1-888-272-9222.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Bombardier's proposed owner notification letter and approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

