

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 16, 2020

Mr. Wayne Gates Hyundai Motor America 10550 Talbert Ave Fountain Valley, CA 92708 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 20V-630

Subject: Lithium-Ion Battery May Short Circuit

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/KONA ELECTRIC/2019-2020

Mfr's Report Date: October 13, 2020

NHTSA Campaign Number: 20V-630

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY:MANAGEMENT SYSTEM:SOFTWARE

Potential Number of Units Affected: 6,707

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2019-2020 Kona Electric vehicles. The lithium-ion (Li-ion) battery may short-circuit after it is fully charged.

Consequence:

An electrical short in the Li-ion battery increases the risk of a fire.

Remedy

Hyundai will notify owners, and dealers will update the Battery Management System (BMS) software and inspect the Li-ion battery, replacing it if necessary, free of charge. Owners are advised to park their vehicles outside and away from structures until the repair is complete. The recall is expected to begin December 11, 2020. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 196.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Hyundai's proposed interim owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

