



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 4, 2020

Ms. Colleen Hart
The Toro Company
8111 Lyndale Avenue South
Bloomington, MN 55331

NEF-150MR
20V-625

Subject: Tow Pole Bolts May Break

Dear Ms. Hart:

This letter serves to acknowledge The Toro Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TORO/LOG SPLITTER/2017-2020

Mfr's Report Date: October 9, 2020

NHTSA Campaign Number: 20V-625

Components:

EQUIPMENT

Potential Number of Units Affected: 605

Problem Description:

The Toro Company (Toro) is recalling certain 2017-2019 model 22618 Log Splitters and 2017-2020 model 22618HD Log Splitters. The tow pole mounting plates could bend after the log splitter is towed off curbs, over railroad tracks or into potholes, causing the tow pole bolts to break.

Consequence:

If the tow pole bolts break, the log splitter could tip over or detach, increasing the risk of a crash.

Remedy:

Toro will notify owners, and dealers will upgrade the attachment plate and add additional reinforcement bolts, free of charge. The recall is expected to begin in November 2020. Owners may contact Toro customer service at 1-800-654-1882.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement