

Part 573 Safety Recall Report

20V-623

Manufacturer Name : Jaguar Land Rover North America, LLC

Submission Date : NOV 11, 2020

NHTSA Recall No. : 20V-623

Manufacturer Recall No. : N499



Manufacturer Information :

Population :

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 21,834

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2010-2011 LAND ROVER RANGE ROVER SPORT

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : On certain specifications of 2010 and 2011 Model Year Range Rover Sport vehicles a concern was identified where the upper cover of the rear spoiler delaminated, and on occasion, detached from the main body of the rear spoiler. Detailed technical investigations by Jaguar Land Rover revealed there is variability in the assembly of the rear spoilers and on some vehicles, the adhesive bond may breakdown. The basis of the recall population was derived from Jaguar Land Rover data where the VIN range for vehicles affected were determined by specific model type and specification (not Autobiography), 2010 and 2011MY Range Rover Sport vehicles built from April 27, 2009 to March 28, 2011.

Production Dates : APR 27, 2009 - MAR 28, 2011

VIN Range 1 : Begin : Salsk2D43AA212147 **End :** SALSH2E41AA257407

☐ Not sequential

VIN Range 2 : Begin : Salsf2D46BA249294 **End :** SALSH2E40BA297012

☐ Not sequential

Description of Defect :

Description of the Defect : On certain specifications of 2010 and 2011 Model Year Range Rover Sport vehicles a concern was identified where the upper cover of the rear spoiler delaminated, and on occasion, detached from the main body of the rear spoiler. Detailed technical investigations by Jaguar Land Rover revealed there is variability in the assembly of the rear spoilers and on some vehicles, the adhesive bond may breakdown.

The National Highway Traffic Safety Administration (NHTSA) discussed this matter with Jaguar Land Rover through Preliminary Evaluation reference PE 20-007 and determined that should the upper rear spoiler cover detach from the main body of the rear spoiler while the vehicle is in motion, there is an unreasonable risk to safety.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The upper rear spoiler cover could become an obstacle in the road for other road users and could increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Rear Spoiler

Component Description : Rear Spoiler

Component Part Number : LR019172

Supplier Identification :

Component Manufacturer

Name : Magna Exteriors

Address : Siskin Parkway East

Middlemarch Business Park Coventry, Warwickshire FOREIGN STATES CV3 4PE

Country : United Kingdom

Chronology :

In May 2020, the National Highway Traffic Safety Administration (NHTSA) requested Jaguar Land Rover investigate this matter following receipt of a Foreign Defect Report, PE 20-007 refers.

The response to this Preliminary Evaluation (PE) was sent to the Agency in July 2020. On September 23, 2020 NHTSA representatives met with Jaguar Land Rover where the Agency asserted their view that components detaching from vehicles while in motion represented a risk to the safety of other road users and pedestrians. The Agency requested that Jaguar Land Rover conduct a vehicle recall campaign to rectify the vehicles.

At the Product Safety and Compliance Committee (PSCC) meeting on September 29, 2020 the committee reviewed feedback from the Agency and concluded that although there was limited evidence of a safety defect pattern and trend in the US and Jaguar Land Rover had received no reports of accidents or injuries from the US market, the issue would be progressed to the Recall Determination Committee (RDC).

The RDC reviewed all information on October 01, 2020 and determined in order to maintain good relations with the Agency a recall be conducted in the US to remedy the condition.

There have been no reported accidents, injuries or fires as a result of this concern.

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to an approved Land Rover repairer who will apply inspect the spoiler assembly, and if the spoiler has not begun to delaminate, a new specification adhesive to fully secure the upper spoiler cover to the main spoiler body.

For vehicles where the outer surface of the rear spoiler has already detached and has been lost or damaged, a new rear spoiler will be installed.

There will be no charge to owners for this repair.

Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before November 30, 2020. Notifications to retailers will occur on October 22, 2020.

Planned Dealer Notification Date : OCT 22, 2020 - OCT 22, 2020

Planned Owner Notification Date : NOV 30, 2020 - NOV 30, 2020

* NR - Not Reported