



New Safety Recall Advanced Communication – W70

FCA US LLC (FCA US) has announced a safety recall on certain 2020 Model Year (DS) Ram 1500 Pickup, (DJ) Ram 2500 Pickup and (DX) 1500 Pickup (Mexico).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a driver's side view mirror glass that was not properly adhered to the backing plate during the manufacturing process. This condition may result in the mirror glass falling off. A missing driver side mirror glass reduces visibility and could result in a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.111 S6.1 requires that "Each multipurpose passenger vehicle, truck and bus, other than a school bus, with a GVWR of 4,536 kg or less shall have either (a) Mirrors that conform to the requirements of S5.; or (b) Outside mirrors of unit magnification, each with not less than 126 cm² of reflective surface". Both S5. and S6.1(b) require mirrors of unit magnification. Rearview mirror glass that is not properly adhered to the backing plate may become detached and no longer provide a reflective surface.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the driver's side view mirror glass. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC