



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2020

Mr. Perry Bolick
Proterra Inc.
1 Whitlee Ct.
Greenville, SC 29607

NEF-150MR
20V-621

Subject: Power Steering Hose May Leak

Dear Mr. Bolick:

This letter serves to acknowledge Proterra Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PROTERRA/CATALYST/2019-2020

Mfr's Report Date: October 7, 2020

NHTSA Campaign Number: 20V-621

Components:

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

Potential Number of Units Affected: 8

Problem Description:

Proterra Inc. (Proterra) is recalling certain 2019-2020 Battery-Electric 40' Catalyst and 2020 Battery-Electric 35' Catalyst buses. The power steering hose located at the pump and reservoir may leak and sweat fluid through the hose.

Consequence:

A power steering fluid leak can increase the risk of a crash.

Remedy:

Proterra will notify owners, and dealers will inspect and replace the power steering hose, free of charge. Owners may contact Proterra customer service at 1-864-438-0000. Proterra's number for this recall is SC-20-141.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

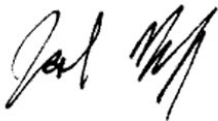
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement