



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 3, 2020

Mr. Mike Williams
National Service Manager
Lance Camper Manufacturing, Corp.
43120 Venture St.
Lancaster, CA 93535

NEF-150MR
20V-620

Subject: Stove Saddle Valves may Leak Gas

Dear Mr. Williams:

This letter serves to acknowledge Lance Camper Manufacturing, Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LANCE/TRAVEL TRAILER/2018-2021

Mfr's Report Date: October 7, 2020

NHTSA Campaign Number: 20V-620

Components:

EQUIPMENT:APPLIANCE:MICROWAVE/OVEN

Potential Number of Units Affected: 725

Problem Description:

Lance Camper Manufacturing, Corp. (Lance Camper) is recalling certain 2018-2021 Lance Camper trailers (models 855S, 850, 960, 975, 995, 1062, and 1172) equipped with a Dometic propane gas stove, model R1731 or R2131 manufactured November 2018 or later or model S31 manufactured November 2018 or later. In certain stove serial number ranges, a gas leak may occur in the cooking stove.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Lance Camper will notify owners, and Dometic dealers will repair the affected stoves. The recall is expected to begin December 7, 2020. Owners may contact Lance Camper customer service at 1-661-949-3322.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:




You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner). To be clear, Lance Camper needs to be the company that mails to the affected trailer owners.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement