



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 29, 2020

Mr. Enrique Gimenez
Customer Service Manager
REV Ambulance Group Orlando, INC.
2737 North Forsyth Road
Orlando, FL 32792

NEF-150MR
20V-616

Subject: Rotary Latch Malfunction

Dear Mr. Gimenez:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ROAD RESCUE/TYPE I/2019

Mfr's Report Date: October 6, 2020

NHTSA Campaign Number: 20V-616

Components:
LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 11

Problem Description:

REV Ambulance Group Orlando, Inc. (REV) is recalling certain 2019 Road Rescue Type I ambulances. Incorrect material was used for the trip levers used in the rotary latches possibly preventing the doors from being able to be opened.

Consequence:

Failure of the rotary latch to function could potentially cause a lock-in or lock-out situation, increasing the risk of injury.

Remedy:

REV will notify owners, and dealers will replace the rotary latches and cable brackets, free of charge. The recall is expected to begin November 16, 2020. Owners may contact REV customer service at 1-855-661-9232.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Please amend your recall filing to list the REV vehicles, not the chassis, being recalled, specifically, the 2019 Road Rescue Type I ambulance.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement