OWNER REIMBURSEMENT PLAN Suzuki Motor of America, Inc.

Customer reimbursement for prior repairs related to this safety recall:

If your motorcycle is included in this recall and you have paid for repairs to address failure of the headlamp bulb, you may be eligible for full or partial reimbursement.

Please note the following conditions for reimbursement:

• Only repairs made to address the defects that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.

• Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat-rate time allowance for

the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.

• An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after

the date of this notice.

• Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement:

1) Go to www.suzukicycles.com.

2) Select Safety Recalls at the lower right side of the home page.

3) When the page refreshes, select Recall Notification Letters.

4) Select GSX250R Headlamp Bulb Reimbursement.