

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5530
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 1, 2020

Subject: N202300860 - Safety Recall
Loss of Brake Assist

Models: 2018 Cadillac Escalade
2018 Cadillac Escalade ESV
2018 Chevrolet Silverado LD
2018 Chevrolet Tahoe
2018 GMC Sierra LD
2018 GMC Yukon
2018 GMC Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N202300860 today. The total number of U.S. vehicles involved is approximately 14,300. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 2, 2020 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS