



<p>Safety Recall: 20V-602 October 6, 2020</p>
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**IMPORTANT SAFETY RECALL**

**This Notice Applies to Your Recreational Vehicle «vin»**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain 2021 Jay Feather X213 (J3) travel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR less than 4,536 kilograms (10,000 pounds) or less".

***Reason for this recall***

Labels note tire size as ST205/75R14 load range "D" and GAWR of 3,000 lbs. when correct on the travel trailer is ST225/75R15 load range "E" and GAWR of 3,500lbs. This error creates the possibility that the vehicle could be loaded with the amount of cargo as stated and result in the vehicle being overloaded. Overloading may lead to issue with drivability and premature tire wear and subsequent tire failure, increasing the risk of a crash.

***Recall Remedy***

Remove the incorrect labels and attached the corrected labels enclosed per instructions provided.

***What we need you to do***

You can place the correct labels on your travel trailer or contact an authorized Dealer to schedule an appointment. The Recall Remedy is free of charge

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Towable Products