

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 20V-xxx: High-Voltage Battery  
**Date:** Thursday, September 24, 2020 3:50:31 PM

Publish Date: September 24, 2020  
From: Technical Service  
Expiration Date: October 08, 2020

DCSnet Message  
**Urgent**



Subject: **BMW Recall 20V-xxx: High-Voltage Battery**

BMW AG is conducting a Voluntary Safety Recall (effective September 24, 2020) on certain Model Year 2020-2021 BMW Plug-In Hybrid-Electric (PHEV) vehicles that were produced between February 22, 2020 and September 17, 2020. While it is similar to another recall we recently announced involving the high-voltage battery, we are not sure at this time if they can be combined or if they will be separate recalls.

The high-voltage battery may not have been produced to specifications. When charging the battery, this could lead to a short-circuit and, in rare cases, a thermal event.

**Please do not charge the vehicle's high-voltage battery until further notice.**

Please see attached for additional information. The BMW bulletin is B612020 and BMW i bulletin is B612120.

The remedy is currently under discussion. The bulletins will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:

- [B612120\\_Recall\\_Notice\\_BMWi\[82137dda\].pdf](#)
- [B612120\\_BMWi\[82137dd9\].pdf](#)
- [B612120\\_2020-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-lxx-HV-Battery-FAQ-\(24Sep2020\)\[82137dd8\].pdf](#)
- [B612020\\_Recall\\_Notice\\_BMW\[82137bec\].pdf](#)
- [B612020\\_BMW\[82137beb\].pdf](#)
- [B612020\\_2020-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-lxx-HV-Battery-FAQ-\(24Sep2020\)\[82137bea\].pdf](#)
- [B612120\\_Recall\\_Notice\\_BMWi\[82137dda\].pdf](#)
- [B612120\\_BMWi\[82137dd9\].pdf](#)
- [B612120\\_2020-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-lxx-HV-Battery-FAQ-\(24Sep2020\)\[82137dd8\].pdf](#)
- [B612020\\_Recall\\_Notice\\_BMW\[82137bec\].pdf](#)
- [B612020\\_BMW\[82137beb\].pdf](#)
- [B612020\\_2020-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-lxx-HV-Battery-FAQ-\(24Sep2020\)\[82137bea\].pdf](#)

Recipients: BMW i, All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 61 20 20

2020-09-24

RECALL 20V-XXX: HIGH-VOLTAGE BATTERY

## MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle – PHEV only	February 22, 2020 – September 17, 2020
G05	X5 Sports Activity Vehicle – PHEV only	June 6, 2020 – September 16, 2020
G12	7 Series Sedan – PHEV only	March 16, 2020 – September 15, 2020
G20	3 Series Sedan – PHEV only	March 5, 2020 – September 15, 2020
G30	5 Series Sedan – PHEV only	March 4, 2020 – September 17, 2020

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective September 24, 2020) on certain Model Year 2020-2021 BMW Plug-In Hybrid-Electric (PHEV) vehicles that were produced between February 22, 2020 and September 17, 2020. While it is similar to another recall we recently announced involving the high-voltage battery, we are not sure at this time if they can be combined or if they will be separate recalls.

The high-voltage battery may not have been produced to specifications. When charging the battery, this could lead to a short-circuit and, in rare cases, a thermal event.

**Please do not charge the vehicle’s high-voltage battery until further notice.**

The Recall Notice and Q&A have been attached for further information.

The remedy is currently under discussion. The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture\\_as\\_pdf B612020 Recall Notice\\_BMW.pdf](#)

[picture\\_as\\_pdf B612020\\_2020-BMW-MINI-MY2020-2021-PHEV-F60-Gxx-Ixx-HV-Battery-FAQ-\(24Sep2020\).pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: High-Voltage Battery – B61 20 20

BMW AG is conducting a Voluntary Safety Recall (effective September 24, 2020) on certain Model Year 2020-2021 BMW Plug-In Hybrid-Electric (PHEV) vehicles that were produced between February 22, 2020 and September 17, 2020.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall 20V-xyz  
High-Voltage Battery  
Model Year 2020-2021  
PHEV [BMW 3 Series, 5 Series, 7 Series, i8, X3 SAV, X5 SAV / MINI Countryman]  
Issue Date: 09/24/2020  
Last Update: 09/24/2020**

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Certain Plug-In Hybrid-Electric Vehicles (PHEV), specifically Model Year 2020-2021 BMW 3 Series, 5 Series, 7 Series, i8, X3 SAV, X5 SAV, and MINI Countryman models in the US, produced between February and September 2020, are potentially affected.
- Q2. What is the specific issue?**  
On PHEV models, the high-voltage battery may not have been produced to specifications. When charging the battery, this could lead to a short-circuit and, in rare cases a thermal event.
- Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models have been produced with a High-Voltage battery that has been produced to specifications.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, drive in standard mode only, **do not use sport mode**.  
**If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. Can I charge my vehicle?**  
**No, do not plug in your vehicle for charging.**
- Q6. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through our quality control procedures.
- Q7. How will I be informed of this Safety Recall?**  
Letters will be mailed to owners in October via First Class mail advising them of this Safety Recall and, if the remedy is available, requesting them to schedule an appointment with an authorized BMW center. If the remedy is not available at that time, a follow-up letter will be sent when the remedy becomes available.
- Owners can locate their nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer). To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.
- Q8. How will my vehicle be repaired?**  
The remedy is current being developed.