From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

Subject: 20V-601 PHEV Module Ordering via IDS

Date: Tuesday, December 22, 2020 12:46:58 PM

Publish Date: December 22, 2020 From: Technical Service Expiration Date: January 12, 2021

DCSnet Message Important



Subject: 20V-601 PHEV Module Ordering via IDS

Good Afternoon,

Just a reminder that all vehicles with remedy available for recall 20V-601 must go through the test process outlined in bulletin B61 23 20.

- 1. The customer can come in for the test, continue to drive the car as prescribed in the bulletin and return for the module replacement when you have all necessary parts.
- 2. We will be updating the bulletin shortly with Mobile Service language to assist in the test process which can be completed at the customers home and when you have all necessary parts they can come in for the repair.
- 3. There are currently delays in order processing and delivery from KemKrest, additionally they will be closed on December 24<sup>th</sup> and 25<sup>th</sup> and also on December 31<sup>st</sup> and January 1<sup>st</sup>. Please allow additional time for the parts to arrive at your location.
- 4. The module supply is finite to take care of all affected vehicles, we need to ensure that you are only ordering what is necessary after the testing process.

Best regards,

Technical Service and Parts Logistics

Attachments:

No Attachments No Attachments

Recipients: MINI Passenger Cars, CC-MiniManagers

MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

BMW i, All Offerings, All Regions, All Areas, All Departments, All Personnel

RM\W Passenger Cars CC-All

From: **Broadcast Messaging System** To: **DL-BMS Message Monitors** Subject: PHEV Recall Update 20V-601

Tuesday, December 22, 2020 9:26:53 AM Date:

December 22, 2020 Publish Date: From: **Technical Service** Expiration Date: January 12, 2021

**DCSnet Message Important** 



Subject: PHEV Recall Update - 20V-601

Good Morning,

We would like to provide you with a short update on the PHEV Recall 20V-601, please note:

- 1. All Service Loaners and Dealer Demonstrators are now marked as remedy available. Please follow instructions in bulletin B61 23 20 and review the Parts Matrix.
- 2. Over 200 customer vehicles are marked as remedy available, please check ROSS for more details. Please follow instructions in bulletin B61 23 20 and review the Parts Matrix.
- 3. All dealer stock vehicles will be returned to BMW NA for repair, please do not request modules for these vehicles.

Please check the defect code in ROSS, WVI or AIR on each vehicle to know how to move forward see attached for chart.

Additionally, each week the Parts Matrix is updated to provide you with the most up to date information please make sure you review when it is published each Monday.

Best regards and Happy Holidays,

**Technical Service** 

Attachments:

20V-601 PHEV Chart[821b23fd].pdf

601 PHEV Chart[821b23fd].pdf

MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel Recipients:

BMW i, All Offerings, All Regions, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All
RMW Passenger Cars All Offerings All Regions All Areas All Denartments All Personnel

## **BMW PARTS MATRIX & MAILINGS UPDATE.**

20V-601 HIGH-VOLTAGE BATTERY.

Revision Date: December 21, 2020

Order Restriction Level:







X High

- Please make sure you are checking the defect code on the VIN and using the correct bulletin.
- Please do not start the repair if the remedy status is a red "X".
- The modules are shipped from KemKrest, please allow normal processing time for parts to arrive before contacting them for an ETA.
- Please do not send a TC Case for 20V-601
- Interim customer notification letters have been mailed
- In-Car notifications have been sent

Recall	<b>Defect Code</b>	Bulletin	Model	Repair	Ordering Procedure
20V-601	0061660500	B61 21 20	l12, l15	Module Replacement	<ul> <li>If the remedy status is green, submit a Recall IDS Ticket request with the module part number(s) and quantities. All required hardware will be ordered.</li> <li>If the remedy status is red "X", do not submit: a request, a Recall IDS Ticket, or order any parts listed in the Bulletin</li> </ul>
	0061710500		G05		
			G01, G12, G20, G30		
	0061700500	M61 07 20	F60		
Recall	Defect Code	Bulletin	Model	Repair	Ordering Procedure
20V-601	0061670500 0061730500	B61 20 20	G01, G05, G12, G20, G30	Repair will be done at BMWNA facility	n/a
	0061650500 0061740500	M61 06 20	F60		
Recall	Defect Code	Bulletin	Model	Repair	Ordering Procedure
Vehicles No Longer Affected by Recall	85800109NA	B61 24 20	G01, G05, G12, G20, G30	Customers have the option to confirm the condition of their high-voltage battery with a 1-time courtesy procedure outlined in the bulletin	n/a