



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 14, 2020

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
20V-600

Subject: Power Seat Wiring may Short Circuit

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/A/NTHM/2020-2021
ENTEGR/A/SPRE/2019-2021
ENTEGR/A/CORNERSTONE/2020-2021
ENTEGR/A/REATA/2021
ENTEGR/A/REATA XL/2021
JAYCO/EMBARK/2021

Mfr's Report Date: September 30, 2020

NHTSA Campaign Number: 20V-600

Components:

ELECTRICAL SYSTEM:WIRING
SEATS

Potential Number of Units Affected: 433

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2019-2021 Entegra Aspire, 2020-2021 Anthem and Cornerstone, and 2021 Reatta, ReattaXL, and Jayco Embark motorhomes built with Villa power seats. The power seat wiring may become chafed due to poor routing, and no protection, or melt from exceeding the 14 gauge wire amp capacity.

Consequence:

Damaged power seat wires may short circuit, increasing the risk of a fire.

Remedy:

Jayco will notify owners, and the dealers will place the seat wiring in the loom and secure it with wire ties, free of charge. The remedy regarding the switch and exceeding the amp capacity is still under development. The recall is expected to begin November 29, 2020. Owners may contact Jayco customer service at 1-800-517-9137. Jayco's number for this recall is 9903521.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)). NHTSA is aware that there is a partial remedy regarding the wire chaffing. When available please update to include the remedy for the rocker switch and wire exceeding amp capacity.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement