

# SAFETY RECALL

# SR20-87

Date      Expiration      Group      No.      Page  
10.2020      NA      36      5888      1(2)

First Release

mm-dd-yy

ENGINE STOP BUTTON IN ENGINE COMPARTMENT DOES NOT WORK  
9700 (B13R)

## MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS	
Verify vehicle eligibility by checking recall status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevest website.	
Model	VIN
Volvo 9700 us/can Model Year : 2020	The following individual vehicles:  3CET2V929L5 <u>198318</u> , 3CET2W429L5 <u>201926</u> , 3CET2W420L5 <u>201927</u> , 3CET2W422L5 <u>201928</u> , 3CET2W424L5 <u>201929</u> , 3CET2W420L5 <u>201930</u> , 3CET2W422L5 <u>201931</u> , 3CET2W424L5 <u>201932</u> , 3CET2W426L5 <u>201933</u> , 3CET2W428L5 <u>201934</u> , 3CET2W42XL5 <u>201935</u>
This recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

## DESCRIPTION


The activation of the start disability switch in the engine compartment for servicing the vehicle may not disable the possibility to start the engine from the driver's seat.

Prevest requires that all vehicles concerned shall be recalled, inspected and rectified immediately by connecting and uploading new engine software.

## MATERIAL

No parts are required for this bulletin

## PROCEDURE

 <b>DANGER</b>
Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle. Lock out & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

- 1) Connect Tech Tool and update EMS software, Node 1.1.0.

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Note: The latest Tech Tool version should be installed or at least version 2.7.75 or higher.

Note: Pull the fuses for MCM (A36), see TSB B-08-22.

## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and 0.4 hour(s) (24min) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR20-87".

## OTHER

VBC Bulletin	N/A
Fail Code	06.27-2
Defect Code	49
Syst.Cond.	R
Causal Part	3092091

Access all our Service Bulletins on <http://prevostparts.volvo.com/technicalpublications/en/publications.asp> or scan the QR-Code with your smart phone.

E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevest engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.