SAFETY RECALL

SR20-87

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10.2020	NA	36	5888	1(2)

First Release

mm-dd-yy

ENGINE STOP BUTTON IN ENGINE COMPARTMENT DOES NOT WORK 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

Model	VIN
	The following individual vehicles:
Volvo 9700 us/can Model Year : 2020	3CET2V929L5 <u>198318</u> , 3CET2W429L5 <u>201926</u> , 3CET2W420L5 <u>201927</u> , 3CET2W422L5 <u>201928</u> , 3CET2W424L5 <u>201929</u> , 3CET2W420L5 <u>201930</u> , 3CET2W422L5 <u>201931</u> , 3CET2W424L5 <u>201932</u> , 3CET2W426L5 <u>201933</u> , 3CET2W428L5 <u>201934</u> , 3CET2W42XL5 <u>201935</u>

DESCRIPTION

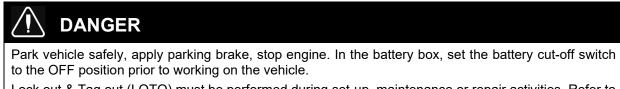
The activation of the start disability switch in the engine compartment for servicing the vehicle may not disable the possibility to start the engine from the driver's seat.

Prevost requires that all vehicles concerned shall be recalled, inspected and rectified immediately by connecting and uploading new engine software.

MATERIAL

No parts are required for this bulletin

PROCEDURE



Lock out & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

1) Connect Tech Tool and update EMS software, Node 1.1.0.

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Note: The latest Tech Tool version should be installed or at least version 2.7.75 or higher.

Note: Pull the fuses for MCM (A36), see TSB B-08-22.

PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 0.4 hour(s) (24min) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR20-87".

OTHER

VBC Bulletin	N/A	
Fail Code	06.27-2	
Defect Code	49	
Syst.Cond.	R	
Causal Part	3092091	

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E-mail us at <u>technicalpublications</u> <u>prev@volvo.com</u> and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.