

Part 573 Safety Recall Report

20V-592

Manufacturer Name : Shyft Group**Submission Date :** SEP 28, 2020**NHTSA Recall No. :** 20V-592**Manufacturer Recall No. :** 20-08**Manufacturer Information :**

Manufacturer Name : Shyft Group

Address : 1541 Reynolds Road
Charlotte MI 48813

Company phone : 517-543-6400

Population :

Number of potentially involved : 5

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2015-2019 Flt Vehicles-Utilimaster Ram Promaster

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : NR

Descriptive Information : The basis for the recall is based VIN's supplied by FCA for vehicles subject to their recall 20V-036. Vehicles affected subject to this defect information report, would have been altered/upfit by Utilimaster.

Production Dates : NOV 04, 2014 - JUL 12, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : According to FCA's Defect Information Report, Amendment 1, the transmission shifter cable could separate, disconnecting the transmission shifter from the transmission, which could result in the inability of the driver to shift the transmission potentially resulting in the gear shift lever position not matching the transmission gear.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the transmission shifter becomes disconnected from the transmission, the vehicle may not perform the shifts intended by the driver (including a shift to PARK), although the actual transmission gear position will be displayed on the instrument cluster. In addition, the "Vehicle Not in PARK" and the "Door Ajar" messages will display on the instrument cluster and audible chimes will sound if the driver's door is opened while the transmission is not in PARK. If these warnings are not heeded, unintended vehicle movement may occur which can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

Description of the Cause : FCA has not explained the cause.

Identification of Any Warning that can Occur : There will not be any prior warning of the transmission shifter cable disconnection from the transmission. However, after the cable detachment and prior to a driver attempting to exit a vehicle, the driver may notice significantly reduced effort required to move the shift lever, the gear position indicators in the vehicle will all show the actual gear of the transmission regardless of the shift lever position, and the door ajar warning will also function which alerts the driver via instrument cluster messages and audible chime if the driver's door is opened while the transmission is not in PARK.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 24, 2020, Shyft was contacted by the NHTSA, via email, about FCA's recall 20V-036. This prompted an internal inquiry on whether or not a notice of the recall, at its onset, had been received and an inquiry with FCA on affected vehicles said to have been sold to Shyft, formerly Spartan Motors USA, Inc. On September 25, 2020, received a list of the affected VIN's and on the same day, based on FCA's recall, determined a defect relating to motor vehicle safety could exist in those vehicles.

Description of Remedy :

Description of Remedy Program : FCA will replace the transmission shift cable (part number 68166623AC) on all affected vehicles.

How Remedy Component Differs from Recalled Component :

Part Name: Transmission Shifter Cable Assembly

Part Description: Cable - Shifter Lever

Part Number: 68166623AC

Part Comment: This recall is not related to a shifter cable defect but rather an assembly issue where the cable is damaged during the vehicle manufacturing process. Remedy part is the same as production.

Identify How/When Recall Condition was Corrected in Production :

Shyft has not been made aware of information subject to this portion of the report.

Recall Schedule :

Description of Recall Schedule :

This recall appears to have began in May 2020. Shyft does not have dealers for this product and therefore will not issue a dealer notice.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported