OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-591

Manufacturer Name: Forest River, Inc.
Submission Date: SEP 25, 2020
NHTSA Recall No.: 20V-591
Manufacturer Recall No.: 51-1234



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 79

Address: 55470 CR 1

Estimated percentage with defect : 100%

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2020-2021 Forest River Inc. Dynamax Isata ISC28SSD,ISC28SSD4X4, ISC30FWD,

ISC30FWD4X4, ISC36DSD, ISC36DSD4X4,

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: Affected vehicles were supplied to Forest River, Inc. by FCA upon receipt of their

recall 20V511.

ISC28SSD Isata 2021 4 ISC28SSD4X4 2021 13 Isata Isata ISC30FWD 2020 1 ISC30FWD 2021 21 Isata Isata ISC30FWD4X4 2020 ISC30FWD4X4 2021 Isata Isata ISC36DSD 2020 1 Isata ISC36DSD 2021 8 Isata ISC36DSD4X4 2020 3 Isata ISC36DSD4X4 2021 2 **Grand Total** 79

Production Dates: NOV 15, 2019 - SEP 21, 2020

Description of Defect:

Description of the Defect: The Powertrain control module may have engine calibration software that does

not provide adequate engine warm up protection.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Inadequate warm up protection can cause a lack of film on the main rod

The information contained in this report was submitted pursuant to 49 CFR §573

Description of the Safety Risk:

bearing, resulting in engine damage such as connecting rod failure which may

puncture the engine.

Description of the Cause: NR

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: NR

Component Description: NR

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On 9/21/2020 Forest River, Inc. received a FCA recall notice 20V511.

On 9/25/2020 Forest River, Inc. filed a pass through recall.

Description of Remedy:

Description of Remedy Program: FCA US will inspect and reprogram the Powertrain Control Module. This service will be performed at no charge. The estimated time of repair is .5

hours.

What is the FCA Customer Service Phone Number? (800) 853-1403

How Remedy Component Differs NR from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production :

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date : NOV 06, 2020 - NOV 06, 2020 Planned Owner Notification Date : NOV 06, 2020 - NOV 06, 2020

^{*} NR - Not Reported