

Part 573 Safety Recall Report

20V-589

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 25, 2020**NHTSA Recall No. :** 20V-589**Manufacturer Recall No. :** 72-1232**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 551

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Salem SMT167RBK, SMT167RBKX, SMT170SS, SMT170SS-72, SMT170SSX, SMT170SSX-72, SMT177BH, SMT178BHSK, SMT178BHSK-72, SMT178BHSKK, SMT178BHSKX-72, SMT179DBK, SMT179DBKX, SMT181RT, SMT181RTX, SMT280RT-72,

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Starting with the model year change, the manufacturing plant began installing the cooktop without a seal between the cooktop and the furnace.

Salem SMT167RBK	2021	4
Salem SMT167RBKX	2021	2
Salem SMT170SS	2021	14
Salem SMT170SS-72	2021	7
Salem SMT170SSX	2021	5
Salem SMT170SSX-72	2021	11
Salem SMT177BH	2021	2
Salem SMT178BHSK	2021	72
Salem SMT178BHSK-72	2021	25
Salem SMT178BHSKX	2021	37
Salem SMT178BHSKX-72	2021	14
Salem SMT179DBK	2021	37
Salem SMT179DBKX	2021	44
Salem SMT181RT	2021	2
Salem SMT181RTX	2021	4
Salem SMT280RT-72	2021	2

Production Dates : AUG 21, 2020 - SEP 21, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2021 Forest River Inc. Wildwood WDT167RBK, WDT167RBKX, WDT170SS, WDT170SS-72, WDT170SSX, WDT170SSX-72, WDT177BH, WDT177BHX, WDT178BHSK, WDT178BHSK-72, WDT178BHSKX, WDT178BHSKX-72, WDT179DBK, WDT179DBKX, WDT181RTX, WDT280RTX-72

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Starting with the model year change, the manufacturing plant began installing the cooktop without a seal between the cooktop and the furnace.

Wildwood	WDT167RBK	2021	3	
Wildwood	WDT167RBKX	2021	8	
Wildwood	WDT170SS	2021	3	
Wildwood	WDT170SS-72	2021	5	
Wildwood	WDT170SSX	2021	1	
Wildwood	WDT170SSX-72	2021	4	
Wildwood	WDT177BH	2021	9	
Wildwood	WDT177BHX	2021	2	
Wildwood	WDT178BHSK	2021	46	
Wildwood	WDT178BHSK-72	2021	41	
Wildwood	WDT178BHSKX	2021	58	
Wildwood	WDT178BHSKX-72	2021	26	
Wildwood	WDT179DBK	2021	29	
Wildwood	WDT179DBKX	2021	32	
Wildwood	WDT181RTX	2021	1	
Wildwood	WDT280RTX-72	2021	1	

Production Dates : AUG 21, 2020 - SEP 21, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The cooktop is not isolated from the furnace return air, which potentially causes an inverted flame on the cooktop.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the cooktop is not isolated from the furnace, the furnace may draw negative air pressure, resulting in an inverted cooktop flame, which may lead to potentially causing the propane supply line to fail, which may lead to property damage or personal injury.

Description of the Cause : The manufacturing plant did not seal the panel, which isolates the furnace from the cooktop.

Identification of Any Warning that can Occur : An operator may see an inverted flame on the cooktop.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 9/9/2020 a single dealer performing a Pre-Delivery Inspection (PDI) noticed an inverted flame on the cooktop while testing the furnace and other LP inspections.

On 9/10/2020 The manufacturing plant alerted Forest River's Office of Corporate Compliance (OCC) of the concern and research began.

On 9/17/2020 The manufacturing plant and OCC inspected vehicles on the lot and did find the same concern of the inverted flame.

On 9/21/2020 the manufacturing plant and OCC were able to determine the scope of vehicles affected

On 9/25/2020 Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River Inc. will provide all parts and labor free of charge to the consumer. Sealant will be added to the gaps in the paneling that are allowing the return air from the furnace to cause an inverted flame.

What is the Forest River Customer Service Phone Number? (574)
534-3167

How Remedy Component Differs from Recalled Component : The cooktop will now be isolated from the furnace return air.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began sealing the panel's edges inside the cabinet between the cooktop and furnace the week of September 14, 2020.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 06, 2020 - NOV 06, 2020

Planned Owner Notification Date : NOV 06, 2020 - NOV 06, 2020

* NR - Not Reported