



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,

November 02, 2020

Safety Recall N494: Incorrect Tire Pressure Monitor Module (TPM) Settings

**Vehicles Affected: Land Rover Range Rover Sport
Model Year: 2020-2021**

National Highway Traffic Safety Administration (NHTSA) Recall Number: 20V-585

Dear Range Rover Sport Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has determined that certain Land Rover 2020-2021 model year Land Rover Range Rover Sport vehicles fitted with 20inch, 21inch or 22inch wheels fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 138, "Tire Pressure Monitoring System".

Your vehicle is included in this Recall action.

What is the reason for this program?

The Tire Pressure Monitoring System pressure has not been set correctly in the Instrument Panel Cluster. The set Instrument Panel Cluster stored pressures are used by the Tire Pressure Monitoring System to determine pressure thresholds against which Tire Pressure Monitoring System warning system activation should occur. As a result, the Tire Pressure Monitoring System will not illuminate the warning light at the correct pressure when the tire pressure is 25% below the manufacturer's recommended cold inflation pressure as stated on the Tire Placard. The Tire Pressure Monitoring System set pressure on the Instrument Panel Cluster does not match the correct information on the Tire Placard.

Vehicles in this condition will not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 138, "Tire Pressure Monitoring System."

Unknowingly, operating a vehicle with tires at low inflation pressures can contribute to separation of the tire tread. If the tread separates from the tire, the driver can lose control of the vehicle, possibly resulting in a crash.

What will Land Rover and your authorized Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will update the Tire Pressure Monitor Module (TPM) software to the latest level.

There will be no charge for this repair under this program.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N494'.



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Attention Leasing Agencies: If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.

How long will it take?

The work will be carried out as quickly and efficiently as possible to minimize inconvenience to owners and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Land Rover is offering a refund. In order to qualify for a refund, please provide your authorized Land Rover retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the return postage-paid card enclosed.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Center at 1-800-637-6837, Option 9, and one of our representatives will be happy to assist you. You may also contact us by email using the following address: lrweb2@jaguarlandrover.com.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

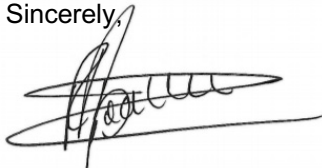
If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Rory Beattie
Vice President Customer Service
Jaguar Land Rover North America, LLC