

Part 573 Safety Recall Report

20V-582

Manufacturer Name : Prime-Time Specialty Vehicles**Submission Date :** APR 19, 2021**NHTSA Recall No. :** 20V-582**Manufacturer Recall No. :** W00**Manufacturer Information :**

Manufacturer Name : Prime-Time Specialty Vehicles

Address : 56616 Elk Park Drive

Elkhart IN 46516

Company phone : 574-293-9191

Population :

Number of potentially involved : 20

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2019 Ram ProMaster Paratransit Vans

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Some 2014-2019 MY Ram ProMaster vehicles equipped with a 3.6L engine may have been built with a transmission gear shift cable that was kinked during the vehicle manufacturing process.

The vehicle population was determined to include all ProMaster vehicles equipped with a 3.6L engine from the beginning of 2014 MY production on April 23, 2013, through September 14, 2019, when the vehicle manufacturing process was revised. Similar 2014-2019 MY Ram ProMaster vehicles not recalled were not built with a 3.6L engine or were built after September 14, 2019.

Production Dates : APR 23, 2013 - SEP 14, 2019VIN Range 1 : Begin : 3C6TRVAGXHE531048 End : 3C6TRVAGXHE531048 Not sequentialVIN Range 2 : Begin : 3C6TRVDGXHE549187 End : 3C6TRVDGXHE549187 Not sequentialVIN Range 3 : Begin : 3C6TRVAGXHE531048 End : 3C6TRVAGXHE531048 Not sequentialVIN Range 4 : Begin : 3C6TRVDGXHE549187 End : 3C6TRVDGXHE549187 Not sequential**Description of Defect :**

Description of the Defect : Some 2014-2019 MY Ram ProMaster vehicles equipped with a 3.6L engine may have been built with a transmission gear shift cable that was kinked during the vehicle manufacturing process.

FMVSS 1 : NR

FMVSS 2 : 102 - Trans shift lever seq/starter interlock/trans braking effect

Description of the Safety Risk : If the transmission shifter becomes disconnected from the transmission, the

Description of the Safety Risk : vehicle may not perform the shifts intended by the driver (including a shift to PARK), although the actual transmission gear position will be displayed on the instrument cluster. In addition, the "Vehicle Not in PARK" and the "Door Ajar" messages will display on the instrument cluster and audible chimes will sound if the driver's door is opened while the transmission is not in PARK. If these warnings are not heeded, unintended vehicle movement may occur which can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : There will not be any prior warning of the transmission shifter cable disconnection from the transmission. However, after the cable detachment and prior to a driver attempting to exit a vehicle, the driver may notice significantly reduced effort required to move the shift lever, the gear position indicators in the vehicle will all show the actual gear of the transmission regardless of the shift lever position, and the door ajar warning will also function which alerts the driver via instrument cluster messages and audible chime if the driver's door is opened while the transmission is not in PARK.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Ram sent out letters to Prime-Time stating the recall for the transmission cable.

Prime-Time forwarded all letters to the selling dealers who notified the customer of the Ram recall.

Description of Remedy :

Description of Remedy Program : Ram sent out letters notifying us of the potential recall. We have forwarded out those letters in writing to all affected vehicle owners or dealers. They have been contacted by postage that was provided by Ram.

Prime-Time did not keep track of all VINs because this was handled by Ram.

How Remedy Component Differs from Recalled Component : Ram has made this decision..Prime-Time has recommended that the vehicle owners contact their nearest Ram dealer to have the recall fixed.

Identify How/When Recall Condition was Corrected in Production : Ram has made the corrections and sent out notifications to the end user.

Recall Schedule :

Description of Recall Schedule : All vehicles that have had this recall received a written notice from Ram. These notices were passed through Prime-Time to the selling dealer or customer. Prime-Time did not send out notices of our own regarding Ram's recall. Ram's recall notice directed the end user to immediately take their vehicle to the nearest Ram dealer for service work.

Planned Dealer Notification Date : SEP 24, 2020 - OCT 24, 2020

Planned Owner Notification Date : SEP 24, 2020 - OCT 30, 2020

* NR - Not Reported