

Part 573 Safety Recall Report

20V-579

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : SEP 29, 2020

NHTSA Recall No. : 20V-579

Manufacturer Recall No. : 69BA



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 5

Address : 3800 Hamlin Road

Estimated percentage with defect : 15 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2020-2020 Volkswagen TIGUAN LWB

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in the recall were identified with the tightening database with potential abnormality during the tightening process. Vehicles not included in the recall have received a correct seat belt fixation joint with no abnormality documented. Volkswagen Tiguan vehicle count: 5

Production Dates : JUN 27, 2020 - JUL 10, 2020

VIN Range 1 : Begin: 3VV2B7AX4LM141938 **End :** 3VV1B7AXXLM147903 Not sequential

Description of Defect :

Description of the Defect : The seat belt anchor bolt torque for the third row seat belts (at the C & D pillars) could be insufficient due to potentially damaged anchor point threads.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If this condition is present in the vehicle, a third row seat belt may not perform as designed in a crash, increasing the risk of injury to the occupant sitting there.

Description of the Cause : During a specific production period at the factory, an improper rework method may have been used, along with a potentially incorrectly sized bolt (wrong diameter) leading to a potential improper torque at the seat belt anchor point (s).

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : CAMCAR de México SA de CV

Address : Titanio 140

Santa Catarina Industrial Park Santa Catarina FOREIGN STATES 66367

Country : Mexico

Chronology :

July 20, 2020: First failures identified in a vehicle. Analysis process started. Evaluation of potential consequences initiated, identification of potentially affected vehicles requested.

September 01, 2020: Topic presented to VW de Mexico's Pre Product Safety Committee.

September 03, 2020: Topic presented to VW de Mexico's Product Safety Committee. More details regarding potential remedy requested.

September 16, 2020: Topic presented to VW de Mexico's and Volkswagen's Product Safety Committee where a recall decision was made.

Description of Remedy :

Description of Remedy Program : Volkswagen will offer to repurchase the affected vehicles. Volkswagen will not offer a reimbursement plan under this recall.

Volkswagen will telephone the affected owners no later than October 02, 2020 to inform them about the recall, repurchase offer, and also to advise owners to make sure no one occupies the third row seat due to the safety risk. Owners will also receive a recall notification letter from Volkswagen in October 2020.

How Remedy Component Differs from Recalled Component : Vehicle repurchase only; no parts required for this recall remedy.

Identify How/When Recall Condition was Corrected in Production : A new screw supplier was introduced on CW 32/2020. Process optimizations introduced beginning CW 33/2020

Recall Schedule :

Description of Recall Schedule : Dealers and owners - on or before October 02, 2020
Volkswagen will telephone the affected owners no later than October 02, 2020 to inform them about the recall, repurchase offer, and also to advise owners to make sure no one occupies the third row seat due to the safety risk. Owners will also receive a recall notification letter from Volkswagen in October 2020.

Planned Dealer Notification Date : OCT 02, 2020 - OCT 02, 2020

Planned Owner Notification Date : OCT 02, 2020 - OCT 31, 2020

* NR - Not Reported