

# Part 573 Safety Recall Report

# 20V-579

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** SEP 23, 2020**NHTSA Recall No. :** 20V-579**Manufacturer Recall No. :** 69BA**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 5

Address : 3800 Hamlin Road

Estimated percentage with defect : 15 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

**Vehicle Information :**

Vehicle 1 : 2020-2020 Volkswagen TIGUAN LWB

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Vehicles included in the recall were identified with the tightening database with potential abnormality during the tightening process. Vehicles not included in the recall have received a correct seat belt fixation joint with no abnormality documented. Volkswagen Tiguan vehicle count: 5

Production Dates : JUN 27, 2020 - JUL 10, 2020

VIN Range 1 : Begin : 3VV2B7AX4LM141938 End : 3VV1B7AXXLM147903  Not sequential**Description of Defect :**

**Description of the Defect :** The seat belt anchor bolt torque for the third row seat belts (at the C & D pillars) could be insufficient due to potentially damaged anchor point threads.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If this condition is present in the vehicle, a third row seat belt may not perform as designed in a crash, increasing the risk of injury to the occupant sitting there.

**Description of the Cause :** During a specific production period at the factory, an improper rework method may have been used, along with a potentially incorrectly sized bolt (wrong diameter) leading to a potential improper torque at the seat belt anchor point (s).

**Identification of Any Warning that can Occur :** NR

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : CAMCAR de México SA de CV

Address : Titanio 140

Santa Catarina Industrial Park Santa Catarina FOREIGN STATES 66367

Country : Mexico

**Chronology :**

July 20, 2020: First failures identified in a vehicle. Analysis process started. Evaluation of potential consequences initiated, identification of potentially affected vehicles requested.

September 01, 2020: Topic presented to VW de Mexico's Pre Product Safety Committee.

September 03, 2020: Topic presented to VW de Mexico's Product Safety Committee. More details regarding potential remedy requested.

September 16, 2020: Topic presented to VW de Mexico's and Volkswagen's Product Safety Committee where a recall decision was made.

**Description of Remedy :**

Description of Remedy Program : "The recall remedy is yet to be determined. Volkswagen will not offer a reimbursement plan under this recall because the affected vehicles are still within the factory warranty period. "

How Remedy Component Differs from Recalled Component : To be determined.

Identify How/When Recall Condition was Corrected in Production : A new screw supplier was introduced on CW 32/2020. Process optimizations introduced beginning CW 33/2020

**Recall Schedule :**

Description of Recall Schedule : "Dealers and owners - on or before September 30, 2020  
Volkswagen will contact customers via telephone to advise them of the recall, and also inform them that they should not let anyone sit in the third row seat until a recall remedy is available. A recall notification letter will also be sent to customers on or before 11/20/2020."

Planned Dealer Notification Date : SEP 30, 2020 - SEP 30, 2020

Planned Owner Notification Date : SEP 30, 2020 - SEP 30, 2020

\* NR - Not Reported