



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 5, 2020

Mr. Timothy Nalepka  
Vice President and General Counsel  
Motor Coach Industries  
200 E. Oakton Street  
Des Plaines, IL 60018

NEF-150MR  
20V-578

**Subject:** Seat Belt ELR/ALR functional issue/FMVSS 208; 209

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/D45 CRT LE/2019

**Mfr's Report Date:** September 23, 2020

**NHTSA Campaign Number:** 20V-578

**Components:**

SEAT BELTS

**Potential Number of Units Affected:** 56

**Problem Description:**

Motor Coach Industries (MCI) is recalling certain 2019 D45CRT-LE coaches. The seat belt retractors installed in the last row of the passenger seats may not function properly, preventing them from being used. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208, "Occupant Crash Protection" and 209, "Seat Belt Assemblies."

**Consequence:**

The inability to use the seat belts could increase the risk of injury in the event of a collision.

**Remedy:**

MCI will notify owners, and the seat belt manufacturer will modify the seat belt installation for the last row of seats, free of charge. The recall is expected to begin October 23, 2020. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is SB 490.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

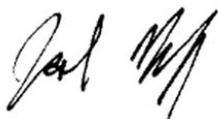
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement