



RECALL CAMPAIGN BULLETIN

Classification: BT20-014	Reference: NTB20-067	Date: September 21, 2020
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VOLUNTARY SAFETY RECALL CAMPAIGN 2020 ALTIMA AND 2020 MAXIMA REAR WINDOW 2020 LEAF BACK DOOR WINDOW GLASS

CAMPAIGN ID #: PC752
APPLIED VEHICLES: 2020 Altima (L34)
2020 LEAF (ZE1)
2020 Maxima (A36)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2020 Altima, LEAF and Maxima vehicles, to replace the rear window/back door window glass. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC752 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer’s responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

Replace Rear Window Glass/Back Door Window Glass

1. Replace the rear window glass/back door window glass.
 - For Altima and Maxima, refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > GLASS & WINDOW SYSTEM > REMOVAL AND INSTALLATION > REAR WINDOW GLASS.**
 - For LEAF, refer to the ESM: **REPAIR > BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > GLASS & WINDOW SYSTEM > REMOVAL AND INSTALLATION > BACK DOOR WINDOW GLASS.**

PARTS INFORMATION

DESCRIPTION	MODEL	PART NUMBER	QUANTITY
GLASS REAR WINDOW	Altima	79700-6CA1B	1
GLASS-BACK DOOR WINDOW	LEAF	90300-5SA0A	1
GLASS-BACK WINDOW	Maxima	79700-4RA1A	1

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	MODEL	DESCRIPTION	OP CODE	FRT
PC752	Altima	Replace Rear Window Glass	PC7520	1.0
	LEAF	Replace Back Door Window Glass	PC7521	1.1
	Maxima	Replace Rear Window Glass	PC7522	0.9

EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
515	Miscellaneous Glass Repair	\$150.00

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 21, 2020	NTB20-067	Original bulletin published