

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 28, 2020

NEF-150SS

20V-570

1200 New Jersey Avenue SE Washington, DC 20590

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027

Subject: Rear Window Glass May Separate

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/ALTIMA/2020 NISSAN/LEAF/2020 NISSAN/MAXIMA/2020

Mfr's Report Date: September 22, 2020

NHTSA Campaign Number: 20V-570

Components:

VISIBILITY:GLASS, SIDE/REAR

Potential Number of Units Affected: 150

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2020 Altima, Maxima and Leaf vehicles. The rear window glass may not remain properly secured to the vehicle.

Consequence:

Rear window glass that separates from the vehicle can increase the risk of a crash.

Remedy:

Nissan will notify owners, and dealers will replace the back window glass, free of charge. The recall is expected to begin November 4, 2020. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PC752.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

