

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

INTERIM OWNER/DEALER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 20V562
CANADA RECALL: 2020-446
FR ID: 51-1228

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

09/21/2020

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Forest River – Office of Corporate Compliance (“OCC”) has decided that a defect, which relates to the motor vehicle safety, exists in certain 2021 Berkshire, Legacy, and Coachmen Sportscoach Class A recreational vehicles. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

WHAT IS THE DEFECT/NONCOMPLIANCE?

As per DTNA’s recall 20V529, On affected chassis, the tire valve stem extension for the inner wheel may contact the outer wheel rim opening and become damaged. Extensive damage to the valve stem may result in a loss of tire pressure of the inner wheel

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

As per DTNA’s recall 20V529, Motorhome vehicle drivers may not be required to hold a commercial driver’s license and daily pre-trip inspections may not be required which would enable early detection of the issue. The potentially affected chassis population may not be equipped with a factory tire pressure monitoring system and visual inspection of the inner tire on a single drive axle motor home is difficult due to the close proximity of the motorhome body. Due to the high failure rate and reduced detectability, a loss of air pressure in the inner tire on a vehicle with a single drive axle may result in an overloaded outer tire. While DTNA has not received any reports of an incident related to this defect, extended driving with an overloaded tire may increase the risk of a crash.

WHAT IS DTNA GOING TO DO?

This is the first letter in regard to this recall that you will receive. You will receive another notice when Daimler Trucks North America notifies its dealers and owners that a remedy without charge for this issue is available. If you have questions regarding this notice, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com.

What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY DTNA ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your DTNA Representative listed below:

| CONTACT | PHONE |
|-----------------------|----------------|
| DTNA CUSTOMER SERVICE | (800) 547-0712 |

Sincerely,
Cherie Schmucker
Forest River, Inc.
Office Manager
Office of Corporate Compliance