



September 18, 2020

**Attention: All Kia Parts & Service Managers**

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2020-2021 MY Kia Stinger vehicles manufactured from June 3, 2020 through July 22, 2020 to inspect the fuel pump and, if necessary, replace the fuel pump's jet nozzle housing assembly with a new one. The fuel pump provides a continuous supply of fuel to the engine via the pump's jet nozzle. During production of the fuel pump's jet nozzle housing, a plastic burr may remain after the molding process, potentially blocking the nozzle. A blocked nozzle can result in an insufficient supply of fuel to the engine. An insufficient supply of fuel to the engine can result in a loss of motive power, increasing the risk of a crash.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) in the week of **September 21, 2020**.

**PART INFORMATION:** As the need for the Jet Nozzle Housing Assembly is expected to be low, a valid VIN will be required for order entry.

NOTE: Dealers will be able to submit for reimbursement of alternate transportation expenses in the same manner as normal warranty claims in WebDCS.

Enclosed you will find a draft copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of Kia Stinger vehicle owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC198** to generate the list.

Notices to the affected vehicle owners will be mailed on **October 29, 2020**. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their 2020-2021 MY Kia Stinger vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department

Enclosures