



IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 20V-559

Safety Advisory: RC000204

October 2020

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Daimler Trucks North America LLC (DTNA) that a defect which relates to motor vehicle safety exists in certain FCCC chassis that were used to manufacture your TMC motorhome. DTNA's recall number is FL861. To assist DTNA and Transport Canada in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On affected model year 2018-2021 Aria, Palazzo, Tuscany, and Venetian motorhomes, the chassis may have been built with the tire valve stem extension for the inner wheel contacting the outer wheel rim opening, potentially damaging the valve stem resulting in a loss of air pressure in the inner tire. A loss of air pressure in the inner tire on a motorhome with a single drive axle may overload the outer tire and increase the risk of a crash.

***What we
will do***

DTNA will be handling the repair of your vehicle at an authorized dealer. The inner wheel valve stem stabilizers will be inspected and adjusted as needed. If the adjustment does not resolve the issue then the inner valve stem will be replaced. This service will be provided free of charge. The recall will take approximately one (1) hour.

***What we need
you to do***

For additional information and to schedule an appointment, please contact your preferred authorized DTNA dealer at your earliest convenience. To locate authorized dealers, search online at Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to "Locate A Dealer" and select the appropriate brand. If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712 or DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

If after contacting MB or TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

Hanah Klodzinski
Recall Compliance Coordinator
cc: National Highway Traffic Safety Administration (NHTSA)

