



IMPORTANT SAFETY RECALL

TMC# RC000204

VIN:

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Daimler Trucks North America LLC (DTNA) that a defect which relates to motor vehicle safety exists in certain FCCC chassis that were used to manufacture your TMC motorhome. DTNA's recall number is FL861. To assist DTNA and Transport Canada in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

On affected model year 2018-2021 Aria, Palazzo, Tuscany, and Venetian motorhomes, the chassis may have been built with the tire valve stem extension for the inner wheel contacting the outer wheel rim opening, potentially damaging the valve stem resulting in a loss of air pressure in the inner tire. A loss of air pressure in the inner tire on a motorhome with a single drive axle may overload the outer tire and increase the risk of a crash.

DTNA will be handling the repair of your vehicle at an authorized dealer. The inner wheel valve stem stabilizers will be inspected and adjusted as needed. If the adjustment does not resolve the issue then the inner valve stem will be replaced. This service will be provided free of charge. The recall will take approximately one (1) hour.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

For additional information and to schedule an appointment, please contact your preferred authorized DTNA dealer at your earliest convenience. To locate authorized dealers, search online at Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to "Locate A Dealer" and select the appropriate brand. If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712 or DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-559
TC Recall No. 2020-438