

Part 573 Safety Recall Report

20V-558

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : SEP 14, 2020

NHTSA Recall No. : 20V-558

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Mercedes-Benz USA, LLC.

Number of potentially involved : 36

Address : 13470 International Parkway

Estimated percentage with defect : 100 %

Jacksonville FL 32218

Company phone : 1-877-496-3691

Vehicle Information :

Vehicle 1 : 2020-2020 Mercedes-Benz GLB250

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : MY2020 GLB250 (247 platform) 36 vehicles. The recall population was determined through production records. Vehicles outside the recall population have an adjustable second seat row that is installed according to current production specifications.

Production Dates : JUL 26, 2019 - JAN 25, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLB-Class vehicles (247 platform) the adjustable second row seat might not have been installed according to current production specifications. As a result, the second row seat might not be correctly aligned within the seat track on one side.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : To ensure the installation of the second row seat in all load conditions, all seat tracks need to be correctly aligned. In the case of an incorrectly aligned seat rail, the locking of the second row seat could not be ensured, increasing the risk of injury to the occupants in the event of a crash.

Description of the Cause : Due to a production deviation the second row seat might not have been correctly aligned in the seat track on one side on certain vehicles during installation.

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

In November 2019, MBAG launched initial investigations based on an internal finding of a vehicle with a second row seat that had not been correctly aligned within the seat track. These investigations showed that the locking mechanism of one of the seat tracks was not correctly engaged. Further analysis found that the pre-adjustment of the locking mechanism for the second row seat tracks appeared to have become displaced or moved during production and before the seat tracks were permanently attached to the vehicle. The production process was adjusted and a plant campaign was initialized to check and rework already produced vehicles prior to shipment.

During a review in August 2020, MBAG found inconsistencies in the documentation of the range of vehicles that had been checked and reworked in the production plant, and found that vehicles might have been released from the plant prior to being inspected.

On September 4, 2020, MBAG determined that a safety risk cannot be ruled out and decided to conduct a recall on the potentially affected vehicles.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will check the installation of the second row seat on the affected vehicles and correct it, if necessary.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Vehicles equipped with correctly aligned seat track of the second row seat

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure ensures that this issue can no longer occur from January 27, 2020 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on September 21, 2020. Owners will be notified of the voluntary recall campaign approximately one week after launch to the dealers on November 13, 2020.

A copy of all communications will be provided when available.

Planned Dealer Notification Date : SEP 21, 2020 - NR

Planned Owner Notification Date : NOV 13, 2020 - NR

* NR - Not Reported