



RECALL CAMPAIGN BULLETIN

Classification: EL20-035	Reference: NTB20-063	Date: September 14, 2020
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VOLUNTARY RECALL CAMPAIGN 2019 TITAN AND TITAN XD; LED HEADLAMPS

CAMPAIGN ID #: PC751
APPLIED VEHICLES: 2019 Titan and Titan XD (A61)
APPLIED SYSTEM: LED Headlamps

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary recall campaign on certain specific model year 2019 Titan and Titan XD vehicles to inspect, and if applicable, replace the LED headlamps. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC751 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Open the hood.

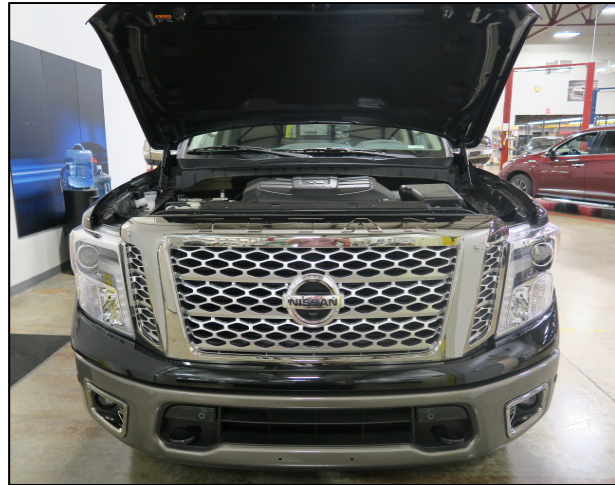


Figure 1

2. Locate and inspect the upper laser etch markings on both the driver side (left) and passenger side (right) LED headlamps.

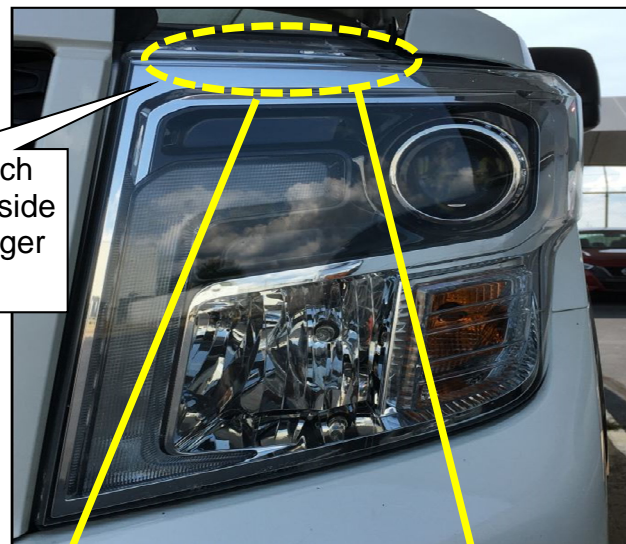


Figure 2

Correct upper laser etch marking (blank)



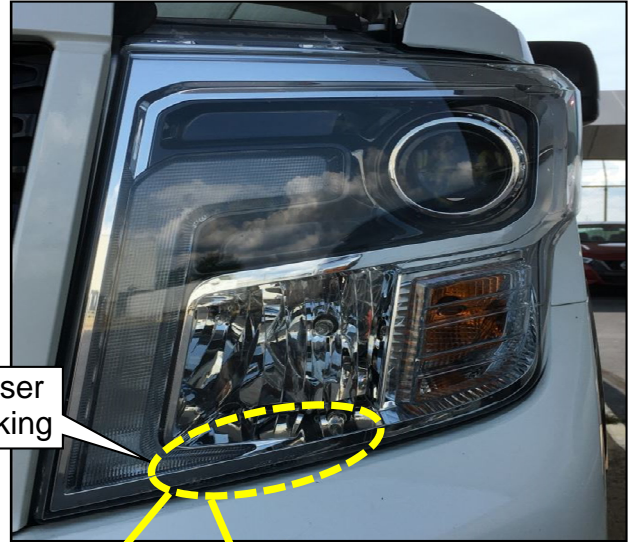
Figure 3

Incorrect upper laser etch marking (H11)



Figure 4

3. Locate and inspect the lower laser etch marking on the driver side (left) LED headlamp.



Lower laser etch marking

Figure 5

Correct lower laser etch marking on driver side (VOL)



Figure 6

Incorrect lower laser etch marking on driver side (VOR)



Figure 7

4. Locate and inspect the lower laser etch marking on the passenger side (right) LED headlamp.

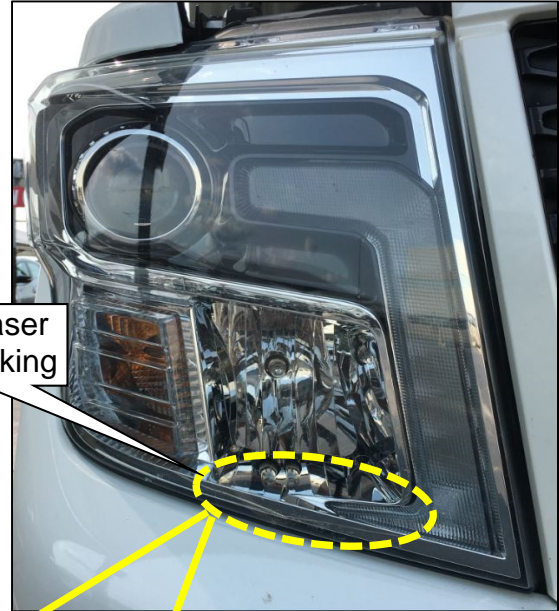


Figure 8

Correct lower laser etch marking on passenger side (VOL)



Figure 9

Incorrect lower laser etch marking on passenger side (VOR)



Figure 10

5. Replace any headlamp that has the incorrect laser etch marking.
- To replace the headlamp(s), refer to the ESM: **DRIVER CONTROLS > EXTERIOR LIGHTING SYSTEM > LED HEADLAMP > REMOVAL AND INSTALLATION > FRONT COMBINATION LAMP > Removal and Installation.**
 - If ALL laser etch markings are correct, close the hood and go to the **CLAIMS INFORMATION** on page 5.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
LAMP ASSY – HEAD, LH (headlamp)	26060-EZ22B	1 (1)
LAMP ASSY – HEAD, LH (headlamp) (2)	26060-9FT1B	1 (1)
LAMP ASSY – HEAD, RH (headlamp)	26010-EZ22B	1 (1)
LAMP ASSY – HEAD, RH (headlamp) (2)	26010-9FT1B	1 (1)

- (1) As needed.
- (2) Midnight Edition.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC751	Inspect both headlamps, no repair	PC7510	0.2
	Inspect both headlamps,replace one headlamp (without AVM)	PC7511	1.0
	Inspect and replace both headlamps (without AVM)	PC7513	1.2
	Inspect both headlamps,replace one headlamp (with AVM)	PC7512	1.5
	Inspect and replace both headlamps (with AVM)	PC7514	1.7

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 14, 2020	NTB20-063	Original bulletin published

