

573 – CHRONOLOGY OF DEFECT

7-9-20 NHTSA and Jayco met via turbo meeting to discuss previous TSBs (17-011 and 19-022) and additional units reporting the pump and reservoir came in contact with the ground. Based on the current facts, an increase of concern for the consumer's safety, warranted elevation of the TSBs to a Recall status. Recall 20V-405 – filed to address poor welds on units affected by previous TSBs. During the research to capture all potentially defective units in the scope of the new recall, (20V-405) numerous 2019 motorhomes noted the same poor weld failure. These units have the new design and manufactured after the change supplier made in August 2019.

7-13-20 – Incident reviewed at WIRC 2019 Greyhawk - hydraulic pump dragging on ground - per consumer – welding of the pump support was inadequate.

7-15-20 Incident elevated to CPAC – 13 failures found on 2019 units produced after the supplier change to continuous weld (4-8-2019) - Zero failures found on units built after 4-8-2019

7-2020 – 8-2020 Further research conducted to find ALL motorhomes produced with Hydraulic leveling system and complete assessment of ALL possible failure modes. – This research confirmed that 2016-2019 units defines the scope of the new recall.

9-3-20 SSC reviewed all details and approved filing of new recall for ALL units manufactured prior to 4-8-2019 with a hydraulic leveling system AND not listed under TSB 17-011 or 19-022 or Recall 20V-405.

PLEASE NOTE: The August SSC meeting scheduled for 8-27-2020 was delayed one week.