

Part 573 Safety Recall Report

20V-548

Manufacturer Name : Jayco, Inc.

Submission Date : NOV 24, 2020

NHTSA Recall No. : 20V-548

Manufacturer Recall No. : 9901519



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 3,113

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2019 Class C motor home Greyhawk, Redhawk, Odyssey, Esteem, Greyhawk
Prestige, Envoy Series 200

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Production records of units with hydraulic leveling system

2016 Greyhawk, Redhawk

2017 Envoy 200 Series, Greyhawk

2018 Odyssey, Esteem, Redhawk, Greyhawk, Greyhawk Prestige

2019 Esteem, Odyssey, Greyhawk, Greyhawk Prestige, Redhawk

Production Dates : MAY 11, 2015 - MAR 22, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The mounting brackets for the leveling system hydraulic pump and reservoir require reinforcement.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Bracket failure may allow the pump and reservoir to come in contact with the ground with potential of either complete separation or the possibility of hydraulic fluid loss increasing the risk of a crash.

Description of the Cause : Change to the a new leveling system did not consider increase in height and weight.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Please note word document uploaded to 573

EDIT 11-24-20 - Seneca motorhomes removed from scope -the L&W bracket is not on these motorhomes -

Reduced affected units from 4036 to 3113

Description of Remedy :

Description of Remedy Program : Install additional support - Jayco is working with L&W to create design of the additional support. and Jayco will test application prior to release of the recall. If warranted, Jayco will release a prenotification to current owner of the affected motothomres within the 60 day time factor

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Jayco will release upon availability of new support from supplier

Planned Dealer Notification Date : OCT 30, 2020 - OCT 30, 2020

Planned Owner Notification Date : OCT 30, 2020 - OCT 30, 2020

* NR - Not Reported